Acts of kindness from each one of us are like the nectar of love that can enrich the hearts of many.

- Jing Si Aphorism by Dharma Master Cheng Yen -
Letter from the Founder

More than 20 years ago, as Tzu Chi began its work in the United States, it was the pioneering spirit of the few initial volunteers in the U.S. who carried my vow across the seas: to create a harmonious, disaster-free world where everyone has a pure and good heart. The mission was not easy. However, with courage and perseverance, a network of volunteers was woven. Over the years, Tzu Chi USA has grown to over 100,000 donors and volunteers, with more than 80 offices and facilities.

Tzu Chi’s first mission was charity. We then gradually expanded into medicine, education, humanistic culture, international disaster relief, bone marrow donation, environmental protection, and community volunteerism. Across the globe, Tzu Chi volunteers are working hard together on these missions with one heart and one mind; they seek to build a better society, a society based on Truth, Kindness, and Grace. This global family is truly beautiful and touches my heart; therefore, my heart is always filled with contentment and gratitude.

Tzu Chi volunteers are like Pusas (or, Bodhisattvas). Pusa means an awakened being, or enlightened and compassionate being. Pusa’s selfless Great Love and compassion arise from one’s own heart and mind. Anyone who devotes him/herself to the benefit of humankind, by relieving suffering with compassion and inspiring people’s love, is a Pusa.

When disasters strike, Tzu Chi Pusas embrace all beings and heal their sufferings with selfless Great Love. During the past 20 years, U.S.-based Tzu Chi Pusas’ compassion has been prevalent throughout the American continents. Tzu Chi Pusas worked relentlessly to help the suffering people after the September 11 attack, Southern California wildfires, Hurricane Katrina, and Midwest flood, just to name a few. In countries such as Haiti, Bolivia, Peru, and El Salvador, among others, U.S.-based Tzu Chi Pusas visited and assisted those in need.

We need everyone to perform good deeds. The greater the force of goodness, the stronger the positive karma, and the greater the chance for disasters to be dissolved. Not only should we inspire the fortunate to help others, but we should also inspire those who have been helped to nurture giving hearts. Any small effort an individual contributes will have a lasting impact, much like a drop of water. Multiple drops will merge into a stream and form rivers that lead to oceans, which can shape the world.

As the Sutra of Innumerable Meanings states, “Infinity arises from one; one gives rise to infinity.” This chain reaction of love is how Tzu Chi USA unfolded 20 years ago, and I am grateful to all the USA Tzu Chi Pusas for their continued dedication and their spirit of Great Love and compassion. When every person leads a life of kindness, every family will know peace. Then it will not be difficult to transform this world into a land of peace and harmony.

Shih Cheng Yen
Shih Cheng Yen
Founder
Buddhist Tzu Chi Foundation
2009 marked the 20 year anniversary of Buddhist Tzu Chi Foundation in the United States. Though still in our infancy compared to the founding of Tzu Chi Foundation in 1966, we are blessed for the continued guidance and wisdom of our founder and spiritual leader, Venerable Dharma Master Cheng Yen. Following her teacher’s words to her, “Work for Buddhism and for all living beings,” Dharma Master Cheng Yen is innovative in her teachings in practice. Dharma Master Cheng Yen recognizes that the sutras point the way on the path – a path to be walked among the people and for the people.

It is with the Master’s spirit that we set out to bring the concept of “Buddhism in Action” to the U.S. In a distinguished country with abundant resources and creative innovators from a diverse array of cultures, we aspire to deliver Tzu Chi’s twofold goal of “helping the poor and educating the rich.” We encourage fellow volunteers from all walks of life to join us in acts of generosity, kindness, and compassion. Personally serving those in need reminds us of our blessings, and inspires us to show respect and gratitude for the lessons they bestow upon us. Enlightened volunteering recognizes the mutual gains attained by both the giver and the receiver. Understanding this complementation forms the core of the Tzu Chi way of life.

Through this annual report, we try to tell the stories of everyday people, of the volunteers whom we refer to as Pusas. In a society increasingly marked with material indulgences and technological advances that continue furthering the distances between people, we hope to bring life back to the basics – focused on simplicity and love. In a world of Great Love, there are no boundaries and no differentiation based on race, religion, social-economic status, etc. We hope to demonstrate that our grassroots effort in the community covering charity, medicine, education, and humanistic culture will continue to touch people’s hearts, help them cope with daily calamities, and inspire them to join us in our efforts in creating a peaceful world.

William Keh
William Keh
CEO
Buddhist Tzu Chi Foundation
The Origin of Tzu Chi

Buddhist Tzu Chi Foundation is a non-profit, non-governmental, humanitarian organization with four major missions: charity, medicine, education, and humanistic culture. The foundation also engages in international disaster relief, bone marrow donor registry, community volunteerism, and environmental protection. Tzu Chi means “compassion and relief.”

Buddhist Tzu Chi Foundation was established in 1966 in Hualien by Venerable Dharma Master Cheng Yen. From the first 30 donors, housewives who saved two cents from their grocery money each day to help the poor, the foundation has grown to nearly 10 million volunteers and donors in 50 countries, and provided disaster relief work in 70 countries to people suffering from disasters such as the Southeast Asia tsunami, Myanmar cyclone, and earthquakes in Turkey, Pakistan, Sichuan China, Haiti and Chile.

Dharma Master Cheng Yen believes that the lack of altruistic love for others has been the root of many problems in this world, but with sustained kindness, mercy and giving, eternal harmony can be achieved. Thus, the foundation’s guiding principle is to “help the poor and educate the rich” – to give material aid to the needy and inspire love and humanity to both givers and receivers.

Core Values

• With the spirit of Great Love, relieve suffering for all living beings, regardless of nationality, religion, ethnicity or socio-economic status.
• Apply the Buddhist principle of “kindness, compassion, joy and selfless giving” when helping others.
• Cultivate the spirit of “sincerity, integrity, trust and honesty.”
• Treat everyone with gratitude, respect and love.
• Invite everyone to join us in building a harmonious society and working towards a disaster-free world.

About Tzu Chi USA

In 1984, Buddhist Tzu Chi Foundation registered as a non-profit 501(c)(3) organization in California. In 1989, the first office in the U.S. was established in Alhambra, California. Since then, more than 80 branch offices and facilities have been established with over 100,000 volunteers and donors in the U.S. working to make a difference in their local communities.
Tzu Chi’s Four Missions / Eight Areas of Service

Mission of Charity

Tzu Chi provides financial, medical, spiritual and other services in times of need. Tzu Chi has a variety of community programs as well as disaster relief services. Volunteers reach out with helping hands and assist needy people in their local communities.

International Relief - When a major disaster strikes, Tzu Chi conducts relief work based on its five principles for disaster relief: priority, directness, respect, timeliness and practicality. Volunteers engage in disaster relief efforts worldwide, providing humanitarian aids, medical services and spiritual care, bringing hope and love to disaster survivors. As of the end of 2009, Tzu Chi has built 15,529 permanent homes in 13 countries and 172 schools in 14 countries for disaster survivors.

Mission of Education

The mission of education emphasizes on “kindness, compassion, joy and selfless giving.” Tzu Chi has established schools and academies for children, and offers community education programs and various learning opportunities to the general public. As of the end of 2009, there are 76 Tzu Chi schools and academies in 7 countries.

Community Volunteerism - Tzu Chi has a network of community volunteers which provides services and cares for local community residents. Tzu Chi is always looking for more community volunteers to join its efforts to spread the seeds of love.

Mission of Medicine

Tzu Chi provides medical services to people in need, regardless of ethnicity, socio-economic status and religion. Tzu Chi has established hospitals, free clinics and community clinics in different parts of the world. The Tzu Chi International Medical Association (TIMA) is made up of more than 8,600 medical professionals in 15 countries who volunteer their expertise and time to provide quality medical services both in their own communities and around the globe. As of the end of 2009, medical professionals and volunteers in TIMA have conducted over 7,100 medical outreaches/free clinics, benefiting over 1.7 million patients.

Mission of Humanistic Culture

Tzu Chi’s humanistic culture is the essence of Tzu Chi volunteers’ experience. The mission of humanistic culture takes on the responsibility of communicating the core values of Tzu Chi, promoting humanistic values, as well as documenting footprints of love and compassion around the world.

Environmental Protection – Tzu Chi emphasizes the concept of “Coexist with the Earth.” Through recycling work, and other environmental protection efforts such as street sweeping, adopting parks, vegetarianism movement and awareness events, Tzu Chi hopes to encourage everyone to love and cherish our Mother Earth. As of the end of 2009, there are 80,089 recycling volunteers in 17 countries.

Bone Marrow Registry – Tzu Chi has one of the world’s largest Asian marrow donor and stem cell tissue registries. Tzu Chi volunteers devote themselves in educating people about bone marrow donation, in hopes of saving more people’s lives. As of the end of 2009, 2,076 bone marrow transplants have been conducted, benefiting patients in 27 countries.
Tzu Chi Foundation developed instant rice, noodles, corn-powder, and many other vegetarian food products for disaster relief purposes, and also to promote vegetarianism.

Tzu Chi encourages people to bring their own environmental bowls, cups, and utensils to use, so that we may reduce the consumption of our natural resources.
Through technological advances by Da Ai Technology Co. LTD., Tzu Chi is able to make comfortable fabrics from recycled PET bottles and turn them into useful blankets to be distributed to disaster survivors.

Fabrics made from recycled PET bottles are also made into quality clothing and eco-friendly bags for people to use in their daily life and to promote environmental protection.
Below are highlights of Tzu Chi’s work worldwide in 2009:

MISSION OF CHARITY

Typhoon Morakot

After Typhoon Morakot made landfall in Asia on August 7, 2009, the torrential rains subsequently caused numerous floods and mudslides; in some cases, whole villages were completely buried. In all, over 1.6 million people were evacuated, with more than 600 people losing their lives, and many other survivors losing their homes and livelihoods. All over the world, Tzu Chi volunteers helped in whatever way they could; fundraising events were held in 52 countries.

Shortly after news of the impending typhoon was announced, Tzu Chi established an emergency disaster coordination center to prepare for it. Following the typhoon, Tzu Chi organized its relief operation into three phases and set six goals. The three phases were an immediate phase, middle-term phase, and long-term phase. The first goal fell under the immediate phase: prompt relief for affected areas (i.e., distributing hot meals and supplies, cleaning homes and streets, setting up free medical clinics, and comforting affected individuals/families). The next two goals fell under the middle-term phase: psychological and spiritual support for survivors and traumatized rescue workers, and the preservation of children’s education in the aftermath. The last three goals fell under the long-term phase: the construction of permanent housing capable of withstanding scale 17 winds and magnitude 7 earthquakes (as opposed to prefabricated homes), providing livelihood support and counseling for survivors trying to get back on their feet, and the protection of the environment through land restoration and conservation policies.

By August 17, 10 days after Typhoon Morakot, more than 60,000 relief kits (consisting of toiletries and food) were handed out, and 24,000 households received emergency cash assistance. Within a month, more than 700,000 hot meals were provided, 40,000 boxes of instant rice and noodles distributed (over 17 tons were moved to affected regions only one day after the typhoon), 40,000 eco-friendly blankets delivered, 210,000 eco-friendly utensils and bowls dispensed, and 400 heavy machineries mobilized for the clean-up effort.

Over 9,000 Tzu Chi medical personnel participated in both day and nighttime clinics, as well as trips to more isolated communities to provide medical services. In all, more than 200,000 Tzu Chi volunteers, ranging from teenagers to elders in their 80’s, traveled from all over to assist in the relief effort.

Typhoon Ketsana

Over 4.3 million were affected when Typhoon Ketsana swept through the Philippines in September 2009. Tzu Chi volunteers immediately provided daily necessities, instant rice and soup, and eco-friendly utensils to the survivors, while Tzu Chi International Medical Association (TIMA) doctors and medical professionals set up free clinics throughout the affected regions. Tzu Chi also employed a Relief Work Program in the city of Marikina, in which residents received cash from Tzu Chi to clean up their hometown. To show their gratitude for Tzu Chi’s help and for their survival from the typhoon, 2,000 people in Barangay Nangka adopted Tzu Chi’s bamboo banks in order to save money each day, to be eventually donated to help other needy citizens. In December, more than 24,000 people attended a Year-end Blessing and Prayer Vigil held by Tzu Chi.

Padang Earthquake

After a magnitude 7.9 earthquake occurred near Padang, Indonesia, Tzu Chi provided timely medical services and relief goods. A team of Tzu Chi volunteers, proceeding on foot, was the first to reach a mountain community cut off due to mudslides. In helping the residents, Dr. Wang Run-jin said, “What they needed the most was emotional support. We personally handed the relief goods to them to show them that we care.”
Lesotho and South Africa

When a fire destroyed 474 homes in Cape Town, South Africa on March 9, 2009, Tzu Chi volunteers immediately prepared 1,500 hot meals for the affected residents. Between May 21 and June 7, 2009, Tzu Chi held five distributions to provide winter aid for a total of 761 households in Lesotho, 2,000 households in South Africa, and 100 orphans in South Africa. Each recipient received food and blankets to keep them warm during the cold winter nights. Tzu Chi volunteer, Wang Hui, said, “People say it is more of a blessing to give than to receive. At that moment [of giving], I felt very blessed, and I think they [the care recipients] were really happy too.”

Haiti

Due to the hurricanes and tropical storms which had wreaked havoc in Haiti at the end of 2008, Tzu Chi held aid distributions, provided medical services, and promoted health education in Port-au-Prince in January of 2009. A total of 3,343 households received aid from Tzu Chi. Haitians who had received goods from Tzu Chi said to one another, “Those [Tzu Chi volunteers] are different from the ones who came here before. They respected us and treated us like humans. They even bowed to us when they gave us the materials.” Even the UN peacekeepers overseeing security were touched, and many put down their weapons to help the Haitians carry the relief goods. This relief operation was a great start to Tzu Chi’s long-term aid to Haiti. (Note: Due to the relief operation conducted in 2009, Tzu Chi began to have volunteers in Haiti and was able to successfully carry out timely relief operations in the aftermath of the 7.0 magnitude earthquake in January of 2010.)

North Korea

On January 11, 2009, Tzu Chi volunteers were exclusively given access into North Korea to distribute food for 4,000 households (approximately 16,000 people) in preparation for the winter. Tzu Chi volunteers worked hard to personally hand the materials over to the impoverished residents in the -17°C weather.

Lina Feng — Care Recipient, Orange County, CA

“I think Typhoon Morakot survivors are the ones that really need our help. So I must get well soon to be able to assist those who are truly in need of our help.”

When Lina Feng saw the destruction of Typhoon Morakot struck on television, she immediately told her father that she wanted to make a donation to Tzu Chi’s relief work from her own savings. Despite her own struggle recovering from a brain tumor, Lina felt that the needs of the Morakot survivors were more urgent than her own, and found the compassion within her ignite.
MISSION OF MEDICINE

2009 TIMA Convention

Formed in 1996, the Tzu Chi International Medical Association (TIMA) is a network of over 8,000 volunteer medical professionals dedicated to alleviating the suffering of the poor. TIMA holds an annual convention in which medical volunteers from all over the world come together in order to give talks on specific medical topics, discuss pertinent issues, and share their experiences with other medical professionals.

The 2009 Annual TIMA Convention, held in Hualien over four days, was attended by 365 medical professionals from 19 countries. Highlights of the convention included surgical simulation on eight donated cadavers—designated Silent Mentors—and the showcase of a self-invented dental toolbox and surgical toolbox.

The idea for a surgical toolbox was first conceived by an orthopedics doctor, Hong Ruey Dian, in the aftermath of the 921 earthquake, when he used a golf bag as a medical toolbox in order to help survivors. The toolbox, which weighs about 11 pounds and contains all the tools and medication Dr. Hong needs, was improved a total of five times, with the latest version inspired by hydro technicians' toolboxes.

Like the surgical toolbox, the dental toolkit also embodies the definition of a mobile medical toolkit. With an airport-friendly size and weight as well as wheels, the energy efficient suitcase contains all the tools a dentist needs to work anytime and anywhere. Named “Tzu Chi 007,” due to its similarities to the famed James Bonds' suitcase, the suitcase allows dentists to treat patients even in hard-to-reach areas.

Because dental equipment usually took up two-thirds of a car, it was inconvenient for TIMA dentists to bring everything along. With the invention of this suitcase though, TIMA dentists can now conveniently provide dental care without having to worry about logistical problems.

Currently, a total of 80 dental suitcases are used around the world. It is hoped that more of both toolboxes can be made, so that even more people can benefit from TIMA services.

Organ Donation

Since 1992, Tzu Chi has been actively involved in organ and bone marrow donation, in an effort to encourage more Asians to become organ donors. Starting in 2001, Tzu Chi formed close ties with the OneLegacy Foundation, the US's largest organ recovery agency. United by shared principles, both organizations are perfect partners in promoting organ donations within the community.

At the beginning of 2009, Dalin Tzu Chi General Hospital, one of six Tzu Chi hospitals, conducted its first live donor liver transplant from a daughter to her father, who was suffering from liver cancer. This successful operation represented a major milestone in the hospital's nine-year history. In Malaysia, a five year old girl, who saw a girl donate her organs to save people on Tzu Chi's Da Ai TV, made a promise with her parents to do the same thing should anything unfortunate happen. Shortly after, the girl died from a sudden ruptured brain vessel. Her parents, despite their pain and grief, decided to keep their promise; many other people benefitted from this kind act.

Bone Marrow Donation

2009 marked the Tzu Chi Marrow Donor and Stem Cell Research Center's 16th anniversary. Founded in Hualien, the center is an independent medical institution that manages one of the world's largest Asian marrow donor and stem cell tissue registries. Since its establishment on October 20, 1993, over 330,000 people have been registered in its bone marrow donor registry, and 2,003 successful matches made.
MISSION OF EDUCATION

Silent Mentor Program

The term “Silent Mentor” refers to a willing body donor whose body is used by medical students for education and training. Tzu Chi began its Silent Mentor program in the mid-1990s, appealing to its volunteers to donate their bodies for either simulation surgery (clinical skill training for medical professionals) or gross anatomy class (for medical school students). To date, some 25,000 people have signed up, and hundreds of bodies have already been used through the program. The student-cadaver ratio at Tzu Chi University is now 5 to 1 or less.

In 2009, reporters from the Wall Street Journal and Global Post went to Hualien to cover Tzu Chi University’s, and the world’s only, unique memorial service for body donors and simulated surgery course. Zeng Guo-fan, director of the medical simulation center at Tzu Chi’s medical school, believes that the key to the program’s success has been the promise to respect the silent mentor, and put the body to good use.

In most medical schools, research cadavers are nameless bodies. At Tzu Chi University, however, students get to know the donor’s family and learn about the donor’s life. Sometimes, students even get to meet the donor before he or she passes away. In this way, students come to appreciate the sacrifice these donors have made, and to feel more at ease dissecting the bodies, while family members learn about who will be dissecting their loved ones.

In respect for these Silent Mentors, a ceremony attended by Tzu Chi University’s Chancellor, Medical College’s professors, nurses, and volunteers is held before and after the body is used. Students and relatives of the donor also participate; students show their thanks to the silent mentor, and present flowers to relatives of the deceased.

Through the Silent Mentor Program, mutual appreciation and trust is established between relatives of the donors and medical students. Thanks to Tzu Chi’s respect and reverence for the Silent Mentor, future doctors are able to benefit from these donors’ sacrifice.

Scholarship Program in Malaysia

Tzu Chi Melaka chapter has been providing scholarship to students from poverty-stricken families in Malaysia since 1997. In 13 years, nearly 30,000 students have benefitted from the scholarship from Tzu Chi offices throughout Malaysia. Besides holding scholarship ceremonies in Tzu Chi offices, Tzu Chi is also reaching out to remote areas to hold ceremonies in those remote communities. In 2009, 11,375 students in Malaysia received scholarship from Tzu Chi in 15 cities. Through the scholarship program in Melaka, Tzu Chi volunteers conduct home visits to understand the needs of each family. The program not only provides financial assistance, it also encourages scholarship recipients and their family members to save money and contribute their efforts to help others. Landis, a scholarship recipient from 2008, came to help out at the scholarship ceremony this year. In 2008, her mother and brother died in a car accident, and her father was missing. At the age of 19, she took on the responsibility of taking care of her four younger siblings. Tzu Chi volunteers not only provided her financial assistance, they also brought loving care to Landis. Currently, she has graduated from high school and started working. Therefore, she requested to stop the assistance from Tzu Chi, and instead, she started donating money and volunteering with Tzu Chi in order to help others.

Second World Buddhist Forum

During the “Buddhism Forum for Young Scholars,” which was jointly sponsored by Tzu Chi University, University of British Columbia, Renmin University of China, and Tzu Chi Foundation, students talked about “Humanized Buddhism.” Humanized Buddhism emphasizes spreading the Buddhist spirit through actions, instead of converting everyone to Buddhists, in order to create a peaceful world. The Second World Buddhist Forum concluded on March 31st, 2009, in the Tzu Chi Bangqiao campus. During the forum, many Dharma masters from around the world came to the consensus that the future of Buddhism should be what Tzu Chi is doing: practicing Buddhism through action. The participants were also given a tour of a Tzu Chi hospital, to see firsthand Tzu Chi’s implementation of Buddhism in action.
MISSION OF HUMANISTIC CULTURE

20th Anniversary of Jing Si Aphorisms

2009 marked the 20th anniversary of Dharma Master Cheng Yen’s Jing Si Aphorisms. “Jing Si” means “still thoughts,” and is a collection of words of wisdom by the Dharma Master. Since the first of three volumes was released in 1989, more than 3.5 million copies have been printed and sold in over 11 languages.

As a whole, the aphorisms capture the essence of Buddha’s teachings in simple, everyday language while encouraging self-examination and reflection. Despite its origins though, the aphorisms transcend racial and religious barriers. Many of the aphorisms are practical, and they all seek to enlighten the reader so that the reader may lead a meaningful life.

Because of the practical applications of these aphorisms, people around the world have grown to love and practice them. In order to share their favorite aphorisms, many, from small business owners to high-ranking businessmen, have come up with creative ways to spread the aphorisms to the rest of the world.

The most popular medium has been the printing and posting of posters in different parts of the world. In addition to being posted in front of stores and restaurants, often by owners themselves, they have even been seen on taxi cabs.

To celebrate the 20th anniversary of the aphorisms, Tzu Chi chapters in many countries held concerts, workshops, and seminars. Participants, in addition to celebrating at the concerts, were able to share their favorite aphorisms and to discuss the practical uses they have seen with the aphorisms.

As the years go by, Jing Si Aphorisms will continue to remain invaluable to people’s everyday life. Through them, it is hoped that the spirit of goodness and a life of fulfillment can continue to be spread throughout the world.

Environmental Protection

“Turn trash into gold, gold into love, love into a purifying stream, and surround the globe with it.” With this core principle in mind, a group of entrepreneurs founded DAII Technology Co., Ltd in 2008 in order to research and develop eco-friendly products. In November 2009, the company unveiled a new generation of eco-friendly fabric products made entirely from recycled plastic bottles collected by Tzu Chi volunteers, such as blankets, scarves, polo shirts, and bags. The eco-friendly products are used in Tzu Chi’s disaster relief operations; to date, over 250,000 such blankets have been distributed in over 20 countries. All proceeds from sale of these items are donated to Tzu Chi for charity purposes.

As of the end of 2009, over 80,000 recycling volunteers are working at over 5,400 locations worldwide to collect and sort recyclable items. Tzu Chi’s environmental protection efforts are recognized by people in different parts of the world. For example, when the Royal Caribbean cruise ship “Legend of the Seas” docked in Hualien in April 2009, the ship’s environmental officers decided to donate the ship’s 11.6 tons of recyclables to Tzu Chi upon hearing about the organization’s dedication to environmental protection.

Buddha Bathing Ceremony

Each year on the second Sunday of May, Tzu Chi holds a worldwide festival to celebrate Mother’s Day, Buddha’s Birthday, and Global Tzu Chi Day all in one event. One of the highlights of the event is the Buddha Bathing Ceremony, which commemorates the birth of Sakyamuni Buddha in May of 563 BC. 2009 marked the 43rd anniversary of Tzu Chi; to celebrate, nearly 300,000 people around the globe in over 30 countries held a Buddha Bathing Ceremony. People of many different religions participate—not just Buddhists—in order to express in their own ways their gratitude for their lives and to pray for world peace.
Overview of 20 Years of Tzu Chi USA

It has been two decades since Tzu Chi USA’s first office was established in Alhambra, California. Since then, Tzu Chi USA has established more than 80 offices and facilities in nine regions (for more information on the nine regions, please refer to the Location Directory at the end of this Annual Report), including offices in 26 states, two free clinics and one community clinic (another community clinic will be established in 2010 in Wilmington, CA), 22 Tzu Chi International Medical Association (TIMA) chapters, 20 Tzu Chi Academies, two Tzu Chi Great Love Preschool and Kindergartens (Tzu Chi will also be establishing an elementary school in 2010), and six Jing Si Books & Cafés.

In the past 20 years, Tzu Chi has been dedicated in providing services on a community level, helping those in need in the community and establishing close interactions with community members all across the U.S. Tzu Chi partners with other organizations in the U.S. in order to help more communities around the nation. The foundation joined the National Voluntary Organizations Active in Disasters (NVOAD) in 2005, and joined as a member of InterAction in 2009. In 2008, Tzu Chi signed a collaboration Memorandum of Understanding in 2008 with the American Red Cross, so that the two organizations could work together to provide disaster relief in the U.S.

On an international scale, Tzu Chi has been a NGO under the United Nations’ (UN) Department of Public Information (DPI) since 2003, and applied to be a part of the UN Economic and Social Council (ECOSOC) (as of summer 2010, Tzu Chi has been granted the special consultative status with the UN ECOSOC). Volunteers from the U.S. have provided relief work in Central and South America, the Caribbean islands as well as the Pacific islands.
MISSION OF CHARITY

Tzu Chi provides financial, spiritual, and other services in times of need. Tzu Chi USA has more than 20 community programs and is active in providing emergency disaster services. Volunteers reach out helping hands and assist needy people in their local communities as well as in other countries.

Emergency Disaster Services

Tzu Chi’s unique approach to disaster relief includes delivering cash aid and emergency relief supplies directly into the hands of disaster survivors. Wherever there is a disaster, Tzu Chi is ready to provide relief to all, regardless of nationality, ethnicity, socio-economic status or religion. The guiding principles of Tzu Chi’s relief work are “respect, directness, priority, timeliness, practicality and gratitude.” This is why Tzu Chi volunteers deliver relief supplies and cash aid to disaster survivors with both hands, a smile and a bow or hug.

Immediately following a disaster, Tzu Chi volunteers survey the hardest hit areas to determine the extent of the damage and what survivors need. After preparation of the needed materials, volunteers return to the site to hold a distribution. All of these distributions are funded by donations to the organization, symbolizing the love of people across the nation. Besides disaster relief work, Tzu Chi USA regularly holds disaster preparedness classes.


Family Services

Family services include short-term and long-term support. Volunteers assist around 2,000 needy families in the United States annually. Among them, some have been cared for continuously for more than a decade.

International Disaster Relief

Tzu Chi USA began its first international relief efforts in Mexico in 1994. Since then, volunteers have provided humanitarian aid in Honduras, the Dominican Republic, Columbia, Guatemala, El Salvador, Peru, Mexico, Bolivia, Haiti, and the Pacific Islands (as well as Chile and Haiti in 2010). In 2002, U.S. volunteers traveled to Afghanistan to provide relief aid. In 2008, U.S. volunteers traveled to Sichuan, China to assist with earthquake relief work.

Group Home Visits

Tzu Chi volunteers regularly visit neighborhood convalescent homes and senior homes. Volunteers also regularly visit numerous long-term care facilities across the U.S., such as the Ronald McDonald House in Minneapolis, MN, Los Angeles and Pasadena, CA, Falls Church, VA, Baltimore, MD, Washington DC and many others.

Services to the Homeless

Services to the homeless is a weekly or monthly program where Tzu Chi volunteers serve meals to the homeless and provide blankets or clothes in various metropolitan areas such as New York, Washington D.C., Los Angeles, Sacramento, San Diego, San Francisco, San Jose, Phoenix, Chicago, Cleveland, St. Louis and Honolulu. Each year, more than 20,000 homeless friends receive assistance from Tzu Chi.

Happy Campus Program

The Happy Campus Program includes a series of projects such as reading to children, providing school supplies and books, tutoring, weekly food distribution, long-term care and various other services for children attending school. The vision of the project encompassed many aspects of student life and attitude:
• to create a happy and joyful campus for students to learn and grow
• to cultivate the respect of students to their schools and teachers
• to provide after-school tutoring to improve students’ academic performance and to reduce the chance that they will withdraw from school
• to nurture each student’s potential
• to foster good relationships between parents and their children
• to introduce and spread compassion

Tzu Chi Scholars

Each year, a group of outstanding high school graduates from around the country is chosen to receive scholarship from Tzu Chi. Each scholarship recipient is awarded $1,000, which is applied toward his/her college tuition.

Volunteer Income Tax Assistance
The VITA (Volunteer Income Tax Assistance) program offers free tax assistance to low- to moderate-income people who cannot prepare their own tax returns. Tzu Chi volunteers receive training to help prepare basic tax returns in communities across the country.

Distributions & Holiday Care Packs
On a periodic basis, Tzu Chi provides daily necessities, school items and care packs for the holidays to families of low socio-economic status, as part of Tzu Chi’s regular distributions and Holiday Care Pack program.

Below are a few examples of Tzu Chi USA’s work under the Mission of Charity in the past 20 years:

• For the past fifteen years, Tzu Chi volunteers have been working in border cities such as Tijuana and Mexicali to help those in need. In 1996, Tzu Chi USA reconstructed the Morita Elementary School for the locals. In return, parents of students from Tzu Chi Morita Elementary School formed a volunteer team for their own community. The school also offered vocational training for sewing and vegetarian cooking classes.

• In February of 2001, aid distribution was provided to earthquake survivors in El Salvador. In addition, Tzu Chi USA also built two permanent villages (Great Love villages), with 1,175 homes, in Sacacoyo and Chanmico for the survivors.

• Tzu Chi USA was the first organization to provide immediate cash aid to affected families within days after the attacks on September 11, 2001, in New York City. Families received up to a thousand dollars each. In all, Tzu Chi gave two million dollars to 3,164 families.

• In June of 2002, the Hot Meals for the Homeless Project was launched. Since then, hot meals have been provided to the homeless friends in downtown Los Angeles on a weekly basis.

• In March of 2003, Everybody Reads Project was launched; this is a program where volunteers would volunteer their time to instilling the love of reading in underprivileged kids.

• In April of 2004, the Northwest Regional Office launched the Gift of Books project. San Francisco Tzu Chi volunteers have had a long and strong relationship with John Muir Elementary School, where they have been teaching students the value of humanitariam, beginning with the importance of charity work. 98% of the students are from underprivileged households and have no fixed residence. San Francisco volunteers donated books, gave the students uniforms, and distributed food. They also provided after-school tutoring, and taught Jing Si Aphorisms to students. This later on became a part of Tzu Chi USA’s Happy Campus Program.

• In September of 2005, after Hurricane Katrina struck several states, Tzu Chi U.S.A. mobilized over 1,000 volunteers to distribute emergency cash worth 4.12 million dollars to 22,487 households, or over 58,553 people. A fundraising campaign was held in more than 30 countries to raise funds to assist the disaster survivors.

• On June 18, 2008, representatives from the American Red Cross and the Tzu Chi Foundation signed a memorandum of understanding at the Tzu Chi Humanities Center in Taipei. The two organizations will combine their respective strengths and cooperate in disaster relief operations, emergency preparedness and response, cross training, and other cooperation actions in the United States.
MISSION OF MEDICINE

Tzu Chi provides medical services to people in need, regardless of nationality, ethnicity, socio-economic status and religion.

Buddhist Tzu Chi Free Clinic

The Buddhist Tzu Chi Free Clinic, located in Alhambra, California provides free medical services, acupuncture and dental care for low-income families and people without medical insurance. The Free Clinic in Honolulu is open during evening hours to provide medical care. These clinics deliver quality services to 15,315 patients annually.

Tzu Chi Community Clinic at South El Monte

The Tzu Chi Community Clinic, located in South El Monte, California is a primary health care facility which provides outpatient general medical and women’s healthcare services at reasonable costs to individuals and families. The Community Clinic is dedicated to responding to community needs, particularly those of low income patients.

Tzu Chi Alternative Medicine Clinic

The Tzu Chi Alternative Medicine Clinic, located in South El Monte, California, is devoted to providing natural health care. Through the use of acupuncture and herbs, the Alternative Medicine Clinic strives to integrate the best medical knowledge of both the East and the West to meet the treatment and prevention needs of patients.

Tzu Chi Dental Community Clinic

The Tzu Chi Dental Community Clinic is located adjacent to the Community Clinic in South El Monte, California. The Clinic strives to provide respectful clinical care and low cost dental services to needy families.

Tzu Chi International Medical Association (TIMA)

TIMA is made up of more than 8,600 medical professionals worldwide who volunteer their expertise and time to provide quality medical services both in their own communities, whether urban or rural, and worldwide. In the United States, TIMA has chapters in 22 cities. Worldwide, TIMA chapters are also found in 14 other countries. During a major disaster, TIMA volunteers provide medical services to those in need in an effective, respectful and compassionate manner.

Medical Outreach Programs and Health Fairs

Through medical outreach programs and health fairs, TIMA medical professionals provide free services to people in remote and impoverished areas, promoting community health and wellness through consultation, seminars and preventive education events.
Mobile Dental Vans

Mobile dental vans are located in Alhambra, New York, Fresno and Milpitas. They provide free dental services during outreach missions as well as dental care to local low income area elementary schools. Each of the four mobile vans is equipped with portable dental chairs, digital X-ray machines, and sterilizing equipments, making them each a full dental clinic on wheels.

Support Groups

The Tzu Chi Free Clinics and its volunteers and doctors organize support groups for people who suffer from cancer, diabetes, or are undergoing dialysis. These groups meet regularly to facilitate a forum where patients and family members can exchange their experiences.

Preventive Education and Services

Tzu Chi is dedicated in providing preventive education and services. Examples of services provided include setting up H1N1 vaccine POD (Points of Dispensing) sites and providing flu shots, following up on migrant farmer chronicle patients, providing dental and medical services at homeless shelters, as well as sponsoring wellness events and healthcare seminars. TIMA dentists and volunteers also have been providing education on oral dental hygiene at school districts.

Below are a few examples of Tzu Chi USA’s work under the Mission of Medicine in the past 20 years:

• In November of 1993, Tzu Chi Free Clinic, Los Angeles, was established. For 16 years, it has served close to 255,351 patients of various ethnicities. Its medical professionals visit remote communities on a regular basis to provide free clinic to those who do not have medical insurance.

• In April of 1996, the Immunogenetics Laboratory of U.S. Tzu Chi Marrow Donor Registry was established. In 1992, a student was diagnosed with leukemia in the United States. Tzu Chi volunteers immediately initiated a bone marrow donor drive for her and urged the establishment of a Chinese-American bone marrow registry. In 2003, it merged with Tzu Chi Marrow Donor Databank which later became Tzu Chi Stem Cells Center.

• In April of 1998, Tzu Chi International Medical Association (TIMA) was founded. The purpose of TIMA is to build a database for medical professionals all over the world. With this database, Tzu Chi is able to find volunteer healthcare experts in many regions of the world when needed, while the medical professionals are able to find volunteer opportunities that match their area of expertise. Today, there are over 8,600 TIMA members worldwide, with 22 TIMA chapters in the U.S.

• In July of 2000, Tzu Chi Mobile Clinic began its operation, delivering care to people in remote areas.

• In November of 2003, the annual Thanksgiving Free Clinic for the Homeless was launched in the Southern Regional Office.

• In September of 2005, Tzu Chi Community Clinic was opened in El Monte, CA providing affordable quality services. Dental and Alternative Medicine services were also established a few years later.

• In May of 2008, Tzu Chi Dental Community Clinic and Tzu Chi Alternative Medicine Clinic opened their doors to serve the community residents.

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Homayoun Ghovaliou — Volunteer Dentist with Tzu Chi Since 2004

“I am a Muslim serving people in the community through a Buddhist organization because, in Tzu Chi, humanity is the main thing and belief in that we are all human in need of each other. That’s why I enjoy as part of this family. I hope we see a day the world with no war, conflict and disaster. Until that day, I look forward to continue my assistance to help people through Tzu Chi.”
MISSION OF EDUCATION

Tzu Chi’s education mission emphasizes “kindness, compassion, joy and selfless giving,” which are the “Four Immeasurables” under the Buddhist teachings. Tzu Chi Education Foundation aims to promote character education in the United States, emphasizing the values of gratitude, respect and love.

Tzu Chi Great Love Preschool and Kindergarten

The first Tzu Chi Great Love Preschool and Kindergarten in the U.S. was established in Monrovia, California, in September 2006. It provides the community with a quality bilingual education program for children and their families. The goal is to nurture children’s potential, provide diversified hands-on experiences, and enrich their learning by connecting school, family, and the community. Tzu Chi Great Love Preschool and Kindergarten provides a rich and nurturing environment where children are free to plan, explore, and create. Through teachers’ role modeling and practicing in daily life, children build up positive character assets in a loving and caring environment. In 2008, the second Great Love Preschool and Kindergarten was established in Dallas, Texas.

Tzu Chi Academy

Tzu Chi Academy is a weekend school that offers Chinese language lessons, and teaches words of wisdom from Dharma Master Cheng Yen (Jing Si Aphorisms). The students are encouraged to take part in volunteering activities to encourage healthy development of the mind and soul. There are currently twenty Tzu Chi Academies in the U.S. In 2004, the campaign on collecting used books for children in South Africa was launched.

Character Education in Local Schools

Tzu Chi collaborates with several local schools around the nation in teaching students about character building and the humanitarian spirit. For example, Tzu Chi’s unique character education classes have been incorporated into Lytle Creek Elementary School’s bi-monthly curriculum. Local volunteers and staff of the Tzu Chi Education Foundation not only devote their time to support and help in the classroom, they also play an important role in developing lesson plans based on the students’ different learning styles. Once a year, more than a hundred students from local schools come to Tzu Chi USA Headquarters in San Dimas to attend a one-day camp. The program allows students to learn through various instructional strategies and hands-on activities.

Edward Gomez, principal of the Lytle Creek Elementary School in San Bernardino, CA, has said, “…Tzu Chi has been a tremendous asset to Lytle Creek, and we are very, very thankful.” Similarly, Tzu Chi volunteers are thrilled that they have been able to positively contribute to students’ growth.

Community Education Program

Every Tzu Chi branch office serves as a spiritual cultivation ground, and some offices also serve as a community educa-
A wide variety of courses are provided through Tzu Chi’s community education program, including the Art of Tea Ceremony, Flower Arrangement, Chinese Calligraphy, Vegetarian Cooking, Yoga, DIY Soap Making, Basic Home Maintenance, and parent-child programs.

Below are a few examples of Tzu Chi USA’s work under the Mission of Education in the past 20 years:

- In April of 1994, Los Angeles, CA Tzu Chi Academy was founded. There are currently 20 Tzu Chi Academies in the U.S.
- Initiated in 2004, the Send Love to South Africa Program annually delivers books and other materials to schools in South Africa. Students at the 20 Tzu Chi academies and the 2 Great Love Preschool and Kindergartens across the U.S. donated their own books and toys, as well as new school supplies, to the program so that students in South Africa could feel the love from others who are more fortunate than they are. Though their affections for their toys and books could be seen on their faces, students nevertheless gave their treasured materials to the less fortunate students.
- In September 2006, Monrovia, CA Tzu Chi Great Love Preschool and Kindergarten was founded. The school emphasizes character building and education on life’s values. Another Tzu Chi kindergarten was set up in Dallas, TX in 2008.
- In February 2007, Tzu Chi started to provide character education classes at Lytle Creek Elementary School in San Bernardino, CA.

**MISSION OF HUMANISTIC CULTURE**

The mission of humanistic culture takes on the responsibility of communicating the core values of Tzu Chi, promoting humanistic values as well as document ing the footprints of love and compassion. These tasks are accomplished through publications, TV broadcasting, websites, and translations. Tzu Chi USA’s website, e-magazines and e-newsletter provide information in a paperless, energy saving form which also manifests Tzu Chi’s dedication to the environment.

**Da Ai Television**

Da Ai TV Station was founded in 1995. It broadcasts true stories of love and kindness to rekindle people’s compassion and to inspire people to do good deeds. With advancement in broadcasting technology, the American audience can now watch Da Ai programs through cable, satellite and IP TV on the Internet. Tzu Chi USA produces a weekly program called “US Tzu Chi 360,” which is broadcasted on Da Ai TV and available for viewing online or via Podcast. The program documents touching stories in the Americas that inspire love and compassion.

**Publications**

The first issue of the Tzu Chi World U.S.A. magazine (Chinese version) was published in 1990. The magazine covers Tzu Chi’s various activities held throughout the U.S. and touching stories experienced by Tzu Chi volunteers, and how they bring out the principles and spirit of Tzu Chi’s founder Dharma Master Cheng Yen. In several cities, articles from the magazine were published in local newspapers to tell the story of Tzu Chi.
The first issue of the English language quarterly “Tzu Chi USA Journal” was published in 2002. The journal has since become an important gateway to Tzu Chi news for non-Chinese readers.

To better serve the multicultural landscape of the United States, Tzu Chi U.S.A. has formed a network of translation volunteers across the nation. They diligently translate volunteers’ touching stories, news and Tzu Chi’s spirit into Spanish, Chinese and English. Currently, there are more than 120 volunteers in the U.S. working on translating and editing Tzu Chi publications.

Book Donation Program

Books and periodicals published by Tzu Chi, especially in the areas of Buddhism and the humanities, are available at more than 120 public libraries throughout the U.S., including the Library of Congress, university libraries, and community libraries.

Tzu Chi USA Website

Tzu Chi USA has a website at www.us.tzuchi.org, reporting on major Tzu Chi news and events from across the United States, throughout Central and South America, as well as the Caribbean and Pacific islands. The website also contains special reports, videos, vegetarian recipes, as well as spiritual articles.

Jing Si Books & Cafe

Since 2002, Jing Si Books and Cafés have opened their doors to visitors at the US Headquarters in Los Angeles and at local offices such as New Jersey, New York, Dallas, Houston and Chicago. In addition, there are Jing Si Cafés in over 20 cities, offering selected publications on-site.

Each location holds collections of Tzu Chi publications, including books written by Dharma Master Cheng Yen and other books published by Tzu Chi, as well as magazines. Each Jing Si Books and Café also carries CDs, DVDs, and lines of eco-friendly products, such as tableware and clothing items.

Environmental Protection

Environmental protection is an important initiative of Tzu Chi, and it is a part of Tzu Chi volunteers’ daily life. Besides actively promoting and engaging in recycling work, volunteers regularly participate in activities such as street sweeping, park cleaning, and adopting a park or beach. Working with local community residents, Tzu Chi volunteers engage and motivate others and put in motion a cycle of love and kindness.

Community Events / Seminars / Workshops

Throughout the U.S., Tzu Chi volunteers hold community gatherings as well seminars and workshops throughout the year. These include end of the year and new year blessing events, thank you gatherings to pay respect to firefighters for their devotion and hard work during disasters, and gatherings with employees of large corporations to inspire them on how to help those less fortunate than they are. There
are also inspirational and spiritual seminars and practical workshops held throughout the year.

Below are a few examples of Tzu Chi USA’s work under the Mission of Humanistic Culture in the past 20 years:

• In 1990, Tzu Chi USA published its first periodical in Chinese, depicting various activities and stories of Tzu Chi volunteers in the U.S. The English quarterly magazine, Tzu Chi USA Journal, was introduced in 2002.
• Since 2002, Jing Si Books & Café have opened its doors to visitors. Intended to serve as the “community living room”, Jing Si Books & Café welcomes everyone to come and enjoy a cup of coffee or tea in a refined ambience. There are now six Jing Si Bookstores & Cafés throughout the U.S. and 20 Jing Si Cafés (offering selected Jing Si Publications on-site).
• In 2005, programs of Da Ai TV can be watched via satellite and the internet.
• In 2006, various eco-friendly products, such as the eco-friendly blanket, were invented, turning recycled PET bottles into eco-friendly products and making Tzu Chi’s international disaster relief efforts “green.”
• Since 2007, Jing Si publications are collected by the Library of Congress. Founded in 1800, the U.S. Library of Congress has the largest collection of books in the world. Tzu Chi USA has been donating selected Tzu Chi publications and books by Dharma Master Cheng Yen to be preserved in the Library. Tzu Chi USA has been actively donating Tzu Chi publications to libraries across the country. Currently, more than 120 libraries hold more than 5,000 volumes of books published by Jing Si Publications.
• In September of 2008, David D’or, a famous Israeli singer and a volunteer of Tzu Chi, began his “Voice of Love” benefit concert tour in the U.S., spreading love and compassion through his voice.

I.W. Harper — Volunteer, San Diego, California

Harper is a cancer patient, yet he continues to do recycling work and other volunteer work with Tzu Chi. Volunteering with Tzu Chi gave him the strength and courage to find a new perspective on life.

“I don’t know how many people I can help to change in my life, but I’m confident that if you can change even one person, you will influence many more people.”
Below are highlights of Tzu Chi USA’s work in year 2009:

MISSION OF CHARITY

Emergency Disaster Services

Tzu Chi USA provided aid during 2009 in the aftermath of many floods, among which were the January Washington state floods which left 30,000 people homeless, the flood in Pittsburgh, PA in July, and the December 2008 floods in Oahu, HI which damaged 84 homes.

After a severe winter in 2008, melting snow and rainstorms combined to cause flooding in seven counties of Washington. Tzu Chi volunteers from Seattle surveyed Snoqualmie city, the hardest hit area, in the next few days, and returned within a week to distribute cash cards and eco-friendly blankets to the survivors. Similarly, in Pittsburgh, PA, Tzu Chi volunteers teamed up with American Red Cross members to present cash cards to affected households.

Torrential rains caused flooding in Oahu, HI at the end of 2008. 65 Tzu Chi volunteers coordinated with the American Red Cross and Hawaii Civil Defense Agency in providing aid to survivors in January 2009. 109 families received cash cards and eco-friendly blankets, along with free medical service. In February, volunteers worked with the local government to clean up flood affected areas.

While volunteers in Hawaii were cleaning up flood affected areas in February, volunteers in Texas traveled to Oklahoma to provide aid to survivors of a tornado: 13 volunteers assisted 156 people by distributing $11,100 worth of cash cards and 78 blankets. In Texas, the Tzu Chi regional office in Dallas works with the Texas Office of Emergency Management, which notifies and coordinates emergency relief in the state. Tzu Chi helped to provide relief for 118 people affected by the April 13th, 2009, Bowie wildfires. 58 households received $11,700 in cash cards and 128 eco-friendly blankets.

Wildfires affected Santa Barbara, CA, in May 2009. Within a week, 47 volunteers distributed $22,600 worth of cash cards, 50 eco-friendly blankets and 65 bamboo banks to 104 people. Besides distributing aid to the survivors, volunteers provided emotional support and comforted evacuees.

On September 29, 2009, the Samoan Islands was hit by an 8.3-magnitude earthquake which subsequently triggered a tsunami that killed 190 people and destroyed nearly 300 homes. Tzu Chi volunteers from Hawaii flew in to coordinate with local volunteers and various other agencies to facilitate timely relief to disaster areas. As a result of Tzu Chi’s prompt distribution of 471 cash cards to survivors, many were moved to tears and some promised to join as volunteers in the future. One resident gratefully said, “Tzu Chi is here when we most needed help after the disaster. They’re the first group to offer substantive help.” With the help of Tzu Chi, survivors were able to quickly provide for themselves and begin to rebuild their lives.

Typhoon Morakot swept through parts of Asia, leaving many homeless. Tzu Chi USA participated in the global fundraising campaign and raised over US$12 million to assist with the reconstruction work through street fundraisers. These street fundraisers serve the purpose to accumulate the love from people in all corners of the world through donations.

<table>
<thead>
<tr>
<th>Assistance Provided in 2009</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Large Scale Disasters aided</td>
<td>29</td>
</tr>
<tr>
<td>Total Amount of Cash Cards distributed</td>
<td>$369,300</td>
</tr>
<tr>
<td># of Eco-Friendly Blankets distributed</td>
<td>1,085</td>
</tr>
<tr>
<td># of Bamboo Banks distributed</td>
<td>721</td>
</tr>
<tr>
<td># of Households that received aid</td>
<td>1,321</td>
</tr>
<tr>
<td># of People who received aid</td>
<td>4,086</td>
</tr>
<tr>
<td># of Volunteers Mobilized</td>
<td>658</td>
</tr>
</tbody>
</table>

Family Services

In San Bernardino, CA, volunteers helped out a 70-year-old widower who could not work due to a physical problem. His late wife, who had diabetes, had not been able to see a doctor due to monetary issues. The man, along with three young children, lived in a rundown home in which the living conditions were sub-standard. Volunteers, along with the children’s teacher who brought this concern to Tzu Chi’s attention, cleaned and provided beds for the house, in the hopes that the children would be able to live in a comfortable environment.

In April 2008, eight month into her pregnancy, Burmese national Lily lost her husband in a deadly robbery incident. Since then, Tzu Chi volunteers provided long-term care for them. A month after the tragedy, baby boy Solomon was born. One year later, on May 3, 2009, the family celebrated Solomon’s first birthday with friends, family, and students and volunteers from the Tzu Chi Academy. Volunteer Guo Lu began the celebration by sharing the history of Tzu Chi and the four treasures of life “Sleep soundly, eat happily, act in good health and laugh joyously”.

In March 2009, volunteers in Austin, Texas, assisted 60 refugees from Myanmar in establishing a new home. This is a part of Tzu Chi’s efforts in assisting refugees and new immigrants.

### Distributions & Holiday Care Packs

In San Pedro, CA, recipients received a care pack with cash cards, food, a teddy bear, eco-friendly blankets, clothes, and a bamboo bank. In the South Bronx area of New York City, 400 low-income residents received a total of over 3,000 pieces of winter clothing and other articles such as bedding. Some of the residents saw Tzu Chi’s bamboo banks and immediately gave donations, while some 50 others took them home so that they could collect even more donations to help others and to inspire a cycle of loving kindness. Tzu Chi volunteers in New York have been giving out Holiday Care Packs to the needy people in the area for the past 13 years.

The city of Dallas, TX, has held the Mayor’s Back to School Fair every August for the past 13 years. This event strives to give disadvantaged children school supplies so that they may attend school with all that they need. Tzu Chi has been participating in this event for the past five years, during which Tzu Chi volunteers distributed more than 1,500 uniforms and encouraged children to recycle.

### Services to the Homeless

Tzu Chi routinely provides hot meals and other necessities to the homeless friends across the country. Services were provided to over 20,000 homeless friends across the U.S. in 2009.

In San Francisco, CA, Tzu Chi volunteers planted Jing Si Aphorisms inside fortune cookies, to be given to the homeless friends along with their hot meals, in order to encourage and inspire the homeless. In San Diego, CA, volunteers helped to change the negative attitude of some homeless friends through caring for and respecting them; the volunteers sincerely and humbly provided hot meals, birthday cakes, haircuts, and clothing free of charge. After three and a half years of service there, some homeless will stay and help volunteers clean up after meals, while others will donate coins into bamboo banks.

After seven years of holding weekly food drives for the Los Angeles homeless community, Los Angeles Tzu Chi volunteers decided the time was ripe to introduce the story of the bamboo banks and encourage everyone to donate their loose change as a simple act of loving-kindness. As a result, volunteers were grateful to see the homeless friends were empowered to become giving people through this act of loving-kindness.

### Group Home Visits

In Las Vegas, NV, volunteers distributed hot meals at a center for the blind, and washed their feet so that doctors could cut their nails. In Los Angeles, CA, volunteers visit the severely ill children at a Ronald McDonald House every month to cook for them, play with them, and to provide them with emotional and spiritual support.

### Volunteer Income Tax Assistance (VITA)

In 2009, a total of 879 low-income households were helped free of charge by over 114 volunteers in California, New York, and the city of Atlanta.

<table>
<thead>
<tr>
<th>Region</th>
<th># of Households Assisted</th>
<th># of Tzu Chi Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Headquarters</td>
<td>381</td>
<td>47</td>
</tr>
<tr>
<td>Northwest</td>
<td>302</td>
<td>30+</td>
</tr>
<tr>
<td>Northeast</td>
<td>67</td>
<td>24</td>
</tr>
<tr>
<td>Mid-Atlantic</td>
<td>129</td>
<td>13</td>
</tr>
<tr>
<td>Total</td>
<td>879 households</td>
<td>Over 114 volunteers</td>
</tr>
</tbody>
</table>

### Tzu Chi Scholars

In year 2009, the Tzu Chi Scholar’s Program provided $1,000 scholarships to 211 financially needy students who were entering college.

<table>
<thead>
<tr>
<th>Region</th>
<th># of Recipients</th>
<th>Region</th>
<th># of Recipients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Headquarters</td>
<td>70</td>
<td>Central</td>
<td>10</td>
</tr>
<tr>
<td>Northwest</td>
<td>40</td>
<td>Southern</td>
<td>20</td>
</tr>
<tr>
<td>Northeast</td>
<td>15</td>
<td>Midwest</td>
<td>20</td>
</tr>
<tr>
<td>Greater Washington D.C.</td>
<td>11</td>
<td>Pacific Islands</td>
<td>3</td>
</tr>
<tr>
<td>Mid-Atlantic</td>
<td>22</td>
<td>Total</td>
<td>211</td>
</tr>
</tbody>
</table>

### Happy Campus Program

There are several types of services provided through the program: academic, material aid, family care, and inspire the humanitarian spirit. In the academic service, gifts such as cash cards, free movie tickets, and snacks are awarded to students with high academic performance, to encourage them to learn as much as they can. On March 24 and 26, 2009, Tzu Chi volunteers arranged for the students at the John Muir Elementary School to visit the California Academy of Science as part of their learning field trips. The volunteers asked the Academy to waive the admission fee for these students. A total of 340 people, including 262 students, visited the Academy on March 24 and 26, 2009. Volunteers also host spelling bee contests, and offer free after school tutoring.
In the material aid service, Tzu Chi provides free food, uniforms, stationary and books to students and their families. This is done both on a needed basis, as well as in annual Back to School Distributions in some cities. For example, San Francisco Tzu Chi volunteers provide the children with “backpacks of love” right before school ends on Friday afternoon (since many children often do not have food to eat over the weekend). Each backpack contains bread, breakfast rolls, canned food, fruit juice, and biscuits.

For the family care service, Tzu Chi finds out about families in need through interactions with students, teachers, and administrators, so that volunteers may provide short- or long-term support and care.

In order to inspire the humanitarian spirit, Jing Si Aphorisms are shared with the students, and they are encouraged to save money in order to help others. Students are also taught about environmental protection and the importance of filial piety. At John Muir Elementary School in San Francisco, CA, the entire school, including faculty and staff, donated around $500 to help disaster survivors in Sichuan, China and in Myanmar. The funds came from the school’s year-long effort in recycling.

**Special Events**

**MISSION OF MEDICINE**

**Clinics**

In 2009, Tzu Chi Free Clinic in Alhambra served a total of 14,587 patients. A majority of these patients were low-income individuals and were eligible to receive free services, while 1,921 patients received services by paying a nominal fee.

The community clinic in South El Monte consists of three clinics: the Community Clinic, the Alternative Medicine Clinic, and the Dental Community Clinic. The Community Clinic served 8,723 in 2009, while the Alternative Medicine Clinic served 5,763 patients in the same time span. The Dental Community Clinic, which provides free dental check-ups.
for children, served a total of 3,412 patients in 2009.

As part of the clinics’ environmental protection efforts, together, these clinics in California recycled 23,180 pounds (11.59 tons) of paper in 2009, which equated to $1,137 in proceeds. Furthermore, to show their thanks to Tzu Chi and to give back to the community so that even more people could be helped, patients and their families donated $3,764 to Tzu Chi.

(The Tzu Chi Community Clinic at Wilmington, California will open its doors in September 2010. The clinic will provide respectful dental care and low-cost health services and health education to residents in the community, as well as dental services to those with limited financial ability.)

**Medical Outreaches**

From May 1994 until now, Tzu Chi had already held 757 medical outreaches across the nation, in which medical personnel and volunteers traveled to remote areas to provide free services. Over the course of these 757 outreaches, 2,388 Tzu Chi International Medical Association (TIMA) medical professionals and 4,187 general volunteers provided free medical services to a total of 45,127 patients.

In April 2009, a medical outreach was held in Hanford, CA near the Lemoore Naval Air base. With the help of 25 military personnel who volunteered their time, a temporary clinic was quickly established and patients were helped in an efficient and timely manner. In addition to these special medical outreaches, Tzu Chi also has regular medical outreaches which occur on an annual, monthly, and even weekly basis. In Hawaii, volunteer dentists provide free dental services to people of low-income status and people without health insurance. Tzu Chi remains dedicated to providing services to those who would otherwise not be able to afford medical care.

**Blood Donation Events**

Tzu Chi holds blood donation events across the nation throughout the year. For example, in 2009, 3 events were held in the Northeast region of the U.S., during which 232,000 cc of blood were collected.

**H1N1 and Flu Shot Service Events**

Flu shots are distributed to needy residents and the homeless friends several times throughout the year. For example, in 2009, 120 people received the flu shot over a span of three events in the Northeast region of the U.S. alone. In Texas, 300 homeless are given the flu shot annually in Houston. In 2009, 46 H1N1 vaccine POD (Points of Dispensing) sites were set up to provide H1N1 vaccines to people in need across the nation.

**Health Fairs**

Tzu Chi holds many health fairs throughout the year in order to provide information on improving health to low-income residents across the nation, and to reach out to people who require long-term assistance. In 2009, 23 health fairs were held in which 31,217 people were helped.

**Preventative Health Events and Health Seminars**

Tzu Chi’s Preventative Health Events consist of screenings, one-on-one consultations and health seminars. Numerous
kidney screening events, Glaucoma screening events, Hepatitis B screening events, and health consultations were held in 2009; a total of 4,211 people benefitted from these events across the nation. Health Seminars are held throughout the year to educate the public on specific health concerns. In 2009, 4,486 people attended 45 health seminars across the nation.

Support Groups

There are various support groups across the nation formed by volunteers of Tzu Chi. For example, in the Northeast region, there were six meetings in 2009 for a diabetes support group, while the office in Washington D.C. held monthly cancer support groups. Tzu Chi Free Clinic also holds monthly cancer support group.

Medical Volunteer Training

Tzu Chi holds training sessions for both medical professionals and non-medical volunteers. Sometimes, these training sessions are held in conjunction with other organizations, such as the American Red Cross. In 2009, there were nine CPR and emergency rescue workshops, attended by 156 volunteers, held in the Northeast region alone.

Collaboration with Other Organizations

Tzu Chi International Medical Association (TIMA) collaborates with other organizations and participates in health fairs and medical outreachs hosted by other organizations. From August 11th to 18th, 2009, Remote Area Medical (RAM) Volunteer Corps hosted a medical outreach at The Forum in Inglewood, CA. TIMA dispatched 20 to 30 medical professionals every day, who were assisted by 50 to 60 regular volunteers. These volunteers patiently served 1,000 to 1,500 patients daily; in all, 16,838 patients were helped over the eight day outreach.

<table>
<thead>
<tr>
<th>Type of Service</th>
<th># of Patients Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Medicine</td>
<td>8,775</td>
</tr>
<tr>
<td>Dental</td>
<td>3,182</td>
</tr>
<tr>
<td>Optometry</td>
<td>2,266</td>
</tr>
<tr>
<td>Oriental Medicine</td>
<td>1,627</td>
</tr>
<tr>
<td>Women’s Health</td>
<td>988</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>16,838</strong></td>
</tr>
</tbody>
</table>

Anne Huang—Volunteer Oriental Medicine Doctor, Los Angeles, California

Anne Huang is a volunteer oriental medicine doctor at the Tzu Chi Medical Clinic in Los Angeles. Although she has helped many patients for over 14 years, and herself lives a frugal lifestyle, she does not hesitate to donate over half a million dollars to help out those in need.

“i donate because this is what i should do. people should help each other. if i don’t help people, i can’t call myself a good person.”
MISSION OF EDUCATION

Goals of the Tzu Chi USA Education Foundation

As of the end of 2009, Tzu Chi USA Education Foundation has the following goals:

- Establish additional Great Love Preschool & Kindergarten in various cities in the United States
- Establish Great Love Elementary Schools in the United States
- Promote character education in local schools & training of certified teachers for teaching Jing Si Aphorisms
- Research & development of teaching materials suitable for use in the United States
- Establish community education program in each region in the United States

(The Tzu Chi Great Love Elementary School will open its doors in 2010. The opening of this school will be a new milestone in Tzu Chi USA’s long-term efforts to establish a complete education system from preschool to higher education.)

Community Education Program

Tzu Chi holds a variety of community education classes throughout the year. In 2009, a total of 58 community education classes were held. 128 volunteers assisted in running the classes, and over 1,000 students participated in the classes. Examples of classes held include Chinese Calligraphy, Parent-Child Series, Sweet Home Series, Sewing, Vegetarian Cooking, Tea Ceremony, Flower Arrangement, Introductory Yoga, 3D Paper Art, Brush Painting, Soap DIY (make your own soap using natural ingredients), dance classes, sign language classes, and computer classes.

Send Love to South Africa Program

In 2009, 71,261 used books, 34,877 stationary articles, and 6,365 toys were packed into boxes by Tzu Chi Academy students and delivered to South Africa via two cargo containers. Prior to packing the items, students worked together to inspect every single one thoroughly and to fix them as necessary; for example, torn pages in books were diligently taped by the students. In addition, 4,500 Tzu Chi Academy students wrote cards to go along with the shipment, so that they could express their care and support for the students of South Africa.

After the books arrived in South Africa, they were disseminated to schools all over the country. At Dr. Mathole Motshekga Primary School in Johannesburg, there was no library available for the over 1,000 students attending the school. The school received 300 books as well as other materials from the program, and made a donated cargo container into a library. While helping to move the books into the new library, many students sat down on the floor and started to read intently. With scenes like this in mind, Tzu Chi volunteers and students hope that even more children in South Africa may benefit from the program.
Send Love to Haiti Program

In 2009, Tzu Chi Academies across the United States started a campaign on collecting stationeries and school supplies for children in Haiti. (The program was temporarily interrupted by the Haiti earthquake in 2010. However, all the stationeries and supplies collected were delivered to the children in Haiti by summer of 2010.)

Character Education in Local Schools

In spring of 2009, a program to promote character development was created as requested by the principal of Bing Wong Elementary school in San Bernardino. This is a part of Tzu Chi’s efforts in bringing character education to local schools.

MISSION OF HUMANISTIC CULTURE

20th Anniversary of Jing Si Aphorisms

In order to celebrate the 20th anniversary of Jing Si Aphorisms (words of wisdom from Dharma Master Cheng Yen), many stores and restaurants in the local communities joyfully agreed to let volunteers across the U.S. post posters of aphorisms in front of their stores and restaurants. In the New York City area, for example, over 250 stores and restaurants participated in the effort.

On September 5th, 2009, 1,000 guests attended a musical celebration held at the Manhattan Center in celebration of the anniversary as well as to donate to the Typhoon Morakot relief effort. Later in the year, on October 31st, volunteers in Houston held a charity concert for the same purpose. Congress Representative Angie Chen Button of Texas presented a certificate of appreciation to Tzu Chi for its dedication to the community, as well as to congratulate the organization on the 20th anniversary of Jing Si Aphorisms, which had provided spiritual guidance to many people in the community.

Publications

In Southern California, 4 Jing Si book fairs were held in 2009 to encourage more people to read Jing Si Aphorisms as well as other Jing Si publications. (An online Jing Si bookstore will be launched in 2010 for online purchases. In addition, in 2010, Tzu Chi will increase its accessibility online, on venues such as iTunes Podcast, YouTube and Facebook, as well as through subscription-based e-newsletters.)

Dr. Murali Nair—Volunteer Educator, Cleveland, Ohio

“I was impressed with the distinct manner in which Tzu Chi conducted its volunteer efforts - by treating everyone with respect no matter what, ‘by bowing even to the poorest of the poor’. I felt that the Dharma Master’s teachings are very similar to my beliefs. Compassion and true love can transcend the barriers of race and national boundaries.”
Book Donation Program

Jing Si Publications has donated many books to both national and university libraries with East Asian literature collections around the nation. These books, which include ones on Buddhism and the humanities, have been donated to the Library of Congress as well as libraries at UC Berkeley, Stanford University, University of Pennsylvania, and Harvard.

U.S. Tzu Chi 360 Program

The U.S. Tzu Chi 360 Program, launched in 2009, is a weekly news report which covers stories on Tzu Chi USA volunteers and the work they carry out. The goal of the program is to introduce the stories from the perspective of American volunteers. The program is broadcasted on Da Ai TV as well as by podcast.

Environmental Protection

Over the past few years, Tzu Chi volunteers in the Greater Washington D.C. and Rockville, MD areas have collected approximately 5,000 pounds of recyclable aluminum cans, more than half of which came from restaurants. After collecting the cans, the volunteers would sell the recycled cans and the proceeds from the sale would be donated to Tzu Chi for charity purpose. Similar recycling works are done throughout the nation by the Tzu Chi volunteers.

An example of Tzu Chi’s environmental protection initiatives involves the Northwest regional office in San Jose, CA, which purchased a new office location in January 2009, and a new recycling center is currently being built. Even without the new recycling center operating though, the office still recycled 103,000 pounds of paper in 2009 (roughly equating to saving 940 20-year-old trees per month). The office started to collect electronic waste in February 2009; by mid-year, 33,400 pounds of electronic waste had already been recycled. In addition to the recycling efforts, the new location has been designed to be eco-friendly as well: approximately 50% of water will be saved as compared to the old location, and rain water and water used in the kitchen to wash vegetables will be recycled. The location also uses natural lighting, which will reduce electricity usage by 90%, and reduce energy costs by 75%.

In addition to hosting monthly food drives for the Safe Harbor homeless shelter in South San Francisco, 22 Tzu Chi volunteers from San Francisco led a group of homeless friends to clean a beach on July 18th 2009. Volunteers stressed the positive feeling of helping clean the environment and promoted a vegetarian diet as part of the green initiative. Several of the homeless friends expressed that the beach clean-up gave them a sense of personal recognition and that they felt they had contributed in the effort to save the earth.

Aunt BJ — 82 year-old volunteer in Hawaii

Although Aunt BJ is skinny and not young anymore (physically); however, she is always in good spirit. She is a role model to all volunteers since she gives without asking for anything in return. Every morning, Aunt BJ starts cleaning the Tzu Chi office in Hawaii at 5am. She also does recycling work, sorts and cleans garbage and organizes and trims plants.
Financial Highlights

FOR THE YEAR OF 2009

SUPPORT AND REVENUE:

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<th>Amount</th>
<th>Percent</th>
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<tr>
<td>Contributions</td>
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<td>Other income</td>
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EXPENSES:

(In Thousands)

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<td><strong>TOTAL EXPENSES</strong></td>
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Note 1: On August 7, 2009, Typhoon Morakot struck parts of Asia, causing landslides and mudslides which destroyed villages and homes, leaving thousands of people homeless and hundreds dead. As of September 9, 2009, the foundation has provided $12 million to the immediate relief efforts for this typhoon.

Note 2: Other expenses include the Foundation’s enviromental protection and community volunteerism projects.
## List of Officers

<table>
<thead>
<tr>
<th>CEO</th>
<th>Executive Vice Presidents</th>
<th>Vice Presidents</th>
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</thead>
<tbody>
<tr>
<td>William Keh</td>
<td>Debra Boudreaux</td>
<td>Calvin Hsi</td>
</tr>
<tr>
<td></td>
<td>Han Huang</td>
<td>Jackson Chen</td>
</tr>
<tr>
<td></td>
<td>Paulina Luan</td>
<td>Mei Kuo</td>
</tr>
<tr>
<td></td>
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<td>Shiu Yun Tsai</td>
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### Regional Directors

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<tr>
<th>Region</th>
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<tbody>
<tr>
<td>Midwest</td>
<td>Amy Hsieh</td>
</tr>
<tr>
<td>Greater Washington D.C.</td>
<td>Clara Cheng</td>
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<tr>
<td>Mid-Atlantic</td>
<td>Debbie Chen</td>
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<td>George Chang</td>
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<td>Jerome Fan</td>
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<td>Mike Huang</td>
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<td>Minjhung Hsieh</td>
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<td>Central</td>
<td>Yuanliang Ling</td>
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</tbody>
</table>
### CALIFORNIA CONTINUED

- **(SANTA ANA) ORANGE COUNTY SERVICE CENTER**
  - 2851 Pullman St.
  - Santa Ana, CA 92705
  - Tel: (949) 833-0822
  - Fax: (949) 833-3666

- **SANTA ROSA SERVICE CENTER**
  - 1615 Cleveland Ave.
  - Santa Rosa, CA 95401
  - Tel: (707) 546-1945

- **STOCKTON OFFICE**
  - 1212 W. Robinhood Dr. Ste 4F
  - Stockton, CA 95207
  - Tel: (209) 957-7800
  - Fax: (209) 957-7800

- **UKIAH OFFICE**
  - 527 S. State St. #B
  - Ukiah, CA 95482
  - Tel: (707) 462-2911
  - Fax: (707) 462-2911

### FLORIDA

- **MIAMI SERVICE CENTER**
  - 12240 S.W. 53rd St., Ste 502
  - Cooper City, FL 33330
  - Tel: (954) 830-4370
  - Fax: (317) 645-9907

- **ORLANDO SERVICE CENTER**
  - 5401 Alhambra Dr. #A
  - Orlando, FL 32808
  - Tel: (407) 292-1146
  - Fax: (407) 292-1146

### GEORGIA

- **ATLANTA BRANCH OFFICE**
  - 2000 Clearview Ave. #100
  - Doraville, GA 30340
  - Tel: (770) 986-8669
  - Fax: (770) 986-7466

### HAWAII

- **(HONOLULU) PACIFIC ISLANDS REGIONAL OFFICE**
  - 1238 Wilhelmina Rise
  - Honolulu, HI 96816
  - Tel: (808) 737-8888
  - Fax: (808) 737-8889

### ILLINOIS

- **(CHICAGO) MIDWEST REGIONAL OFFICE**
  - 1430 Plainfield Rd.
  - Joliet, IL 60561
  - Tel: (630) 961-6601
  - Fax: (630) 960-9360

### INDIANA

- **INDIANAPOLIS SERVICE CENTER**
  - 2929 E. 96th St. #E
  - Indianapolis, IN 46240
  - Tel: (317) 590-0979

### IOWA

- **KANSAS SERVICE CENTER**
  - 1676 W. 156th Terrace
  - Olathe, KS 66061
  - Tel: (913) 397-6517

### LOUISIANA

- **NEW ORLEANS OFFICE**
  - 2325 Bainbridge
  - Kenner, LA 70062
  - Tel: (504) 782-5168
  - Fax: (504) 632-2022

### MASSACHUSETTS

- **BOSTON SERVICE CENTER**
  - 15 Summer St.
  - Newton, MA 02464
  - Tel: (617) 762-0567
  - Fax: (617) 431-4404

### MICHIGAN

- **DETROIT SERVICE CENTER**
  - 2122 Fifteen Mile Rd. #A
  - Sterling Heights, MI 48310
  - Tel: (586) 795-3491
  - Fax: (586) 795-3491

### MINNESOTA

- **MINNEAPOLIS OFFICE**
  - 1845 Wyndam Dr.
  - Shakopee, MN 55379
  - Tel: (952) 445-3328
  - Fax: (952) 445-3322

- **ST. LOUIS SERVICE CENTER**
  - 8515 Olive Blvd.
  - St. Louis, MO 63132
  - Tel: (314) 994-1999
  - Fax: (314) 994-1999

### MISSOURI

- **LAS VEGAS SERVICE CENTER**
  - 2590 Lindell Rd.
  - Las Vegas, NV 89146
  - Tel: (702) 880-5552
  - Fax: (702) 880-5552

### NEVADA

- **RENO OFFICE**
  - 3388B Lakeside Ct.
  - Reno, NV 89509
  - Tel: (775) 770-1138
  - Fax: (775) 770-1148

### NEW JERSEY

- **CENTRAL NEW JERSEY OFFICE**
  - Tel: (732) 332-1089
  - Fax: (732) 332-1439

- **(NORTH NEW JERSEY) MID-ATLANTIC REGIONAL OFFICE**
  - 150 Commerce Rd.
  - Cedar Grove, NJ 07009
  - Tel: (973) 857-8666
  - Fax: (973) 857-9555

### NEW MEXICO

- **ALBUQUERQUE OFFICE**
  - Tel: (505) 332-0352
  - Fax: (505) 332-0473
<table>
<thead>
<tr>
<th>Location</th>
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<tr>
<td>(FLUSHING)</td>
<td>137-77 Northern Blvd.</td>
<td>Tel: (718) 888-0866</td>
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<tr>
<td>NORtheast</td>
<td>Flushing, NY 11354</td>
<td>Fax: (718) 460-2068</td>
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<tr>
<td>LONG ISLAND</td>
<td>60 E. Williston Ave.</td>
<td>Tel: (516) 873-6888</td>
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<tr>
<td>BRANCH</td>
<td>East Williston, NY 11596</td>
<td>Fax: (516) 746-0626</td>
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<tr>
<td>NEW YORK</td>
<td>34 Howard St.</td>
<td>Tel: (212) 965-1151</td>
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<tr>
<td>CHINATOWN</td>
<td>New York, NY 10013</td>
<td>Fax: (212) 965-1152</td>
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<td>CHARLOTTE</td>
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<td>Tel: (704) 281-8060</td>
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<tr>
<td>CLEVELAND</td>
<td>1076 Ford Road,</td>
<td>Tel: (440) 646-9292</td>
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<tr>
<td>SERVICE</td>
<td>Highland Heights, OH 44143</td>
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<td>Tel: (614) 457-9215</td>
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<td></td>
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<tr>
<td>ARLINGTON</td>
<td>2206 S. Collins St. Suite A</td>
<td>Tel: (817) 548-0226</td>
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<tr>
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<tr>
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<tr>
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<td>Tel: (713) 270-9988</td>
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<tr>
<td>SOUTHERN</td>
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<td>POINT COMFORT</td>
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<td>SAN ANTONIO</td>
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<td>GREATER</td>
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<tr>
<td>RICHMOND</td>
<td>13305 Teasdale Ct.</td>
<td>Tel: (804) 360-5091</td>
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<tr>
<td>SERVICE</td>
<td>Richmond, VA 23233</td>
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<td>WISCONSIN</td>
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<tr>
<td>SEATTLE</td>
<td>12639 N.E. 85th St.</td>
<td>Tel: (425) 822-7678</td>
</tr>
<tr>
<td>BRANCH</td>
<td>Kirkland, WA 98033</td>
<td>Fax: (425) 822-6169</td>
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<td>OFFICE</td>
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<tr>
<td>MADISON</td>
<td>726 W. Main St. #302</td>
<td>Tel: (608) 268-7692</td>
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<tr>
<td>OFFICE</td>
<td>Madison, WI 53715</td>
<td>Fax: (608) 268-5705</td>
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### CLINICS

<table>
<thead>
<tr>
<th>Clinic Name</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>BUDDHIST Tzu Chi Community Clinic, S. El Monte</td>
<td>10414 Vacco St., St. #B S. El Monte, CA 91773</td>
<td>(626) 636-8701</td>
<td>(626) 636-8739</td>
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<tr>
<td>BUDDHIST Tzu Chi Free Clinic, Wilmington</td>
<td>1355 Broad Ave. Wilmington, CA 90744</td>
<td>(310) 684-4466</td>
<td>(310) 684-4460</td>
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<tr>
<td>BUDDHIST Tzu Chi Free Clinic, Alhambra</td>
<td>1000 S. Garfield Ave. Alhambra, CA 91801</td>
<td>(626) 281-3383</td>
<td>(626) 281-5303</td>
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<tr>
<td>BUDDHIST Tzu Chi Free Clinic, Honolulu</td>
<td>100 N. Beretania St., Ste 122 Honolulu, HI 96817</td>
<td>(808) 550-8608</td>
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### ACADEMIES

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<tr>
<th>Academy Name</th>
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<tr>
<td>Tzu Chi Academy, Cupertino, CA</td>
<td>Tel: (408) 888-7903  Fax: (408) 943-8420</td>
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<tr>
<td>Tzu Chi Academy, Irvine, CA</td>
<td>Tel: (714) 624-3026  Fax: (949) 533-3686</td>
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<tr>
<td>Tzu Chi Academy, Monrovia, CA</td>
<td>Tel: (626) 775-3675  Fax: (626) 359-8199</td>
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<tr>
<td>Tzu Chi Academy, San Dimas, CA</td>
<td>Tel: (909) 447-8614  Fax: (909) 447-7944</td>
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<tr>
<td>Tzu Chi Academy, San Francisco, CA</td>
<td>Tel: (415) 680-5225  Fax: (415) 682-0567</td>
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<tr>
<td>Tzu Chi Academy, San Jose, CA</td>
<td>Tel: (408) 365-4065  Fax: (408) 943-8420</td>
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<tr>
<td>Tzu Chi Academy, San Mateo, CA</td>
<td>Tel: (650) 888-1582  Fax: (770) 986-7466</td>
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<tr>
<td>Tzu Chi Academy, Atlanta, GA</td>
<td>Tel: (770) 986-8669  Fax: (770) 986-7466</td>
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<tr>
<td>Tzu Chi Academy, Honolulu, HI</td>
<td>Tel: (808) 737-8885  Fax: (808) 737-8889</td>
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<tr>
<td>Tzu Chi Academy, Chicago, IL</td>
<td>Tel: (630) 963-6601  Fax: (630) 969-9360</td>
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<tr>
<td>Tzu Chi Academy, Bedford, MA</td>
<td>Tel: (617) 762-0569  Fax: (630) 969-9360</td>
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<tr>
<td>Tzu Chi Academy, Central New Jersey</td>
<td>Tel: (973) 857-8666  Fax: (973) 857-9555</td>
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<tr>
<td>Tzu Chi Academy, North New Jersey</td>
<td>Tel: (973) 857-8666  Fax: (973) 857-9555</td>
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<tr>
<td>Tzu Chi Academy, Long Island, NY</td>
<td>Tel: (516) 873-6888  Fax: (516) 746-0626</td>
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<tr>
<td>Tzu Chi Academy, New York, NY</td>
<td>Tel: (718) 888-0866  Fax: (516) 746-0626</td>
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<tr>
<td>Tzu Chi Academy, Pittsburgh, PA</td>
<td>Tel: (412) 531-8341  Fax: (412) 531-8341</td>
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<tr>
<td>Tzu Chi Academy, Dallas, TX</td>
<td>Tel: (972) 680-8869  Fax: (972) 680-7732</td>
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<tr>
<td>Tzu Chi Academy, Houston, TX</td>
<td>Tel: (713) 270-9988  Fax: (713) 981-9008</td>
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<tr>
<td>Tzu Chi Academy, Greater Washington DC</td>
<td>Tel: (301) 469-5033  Fax: (301) 469-5033</td>
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<tr>
<td>Tzu Chi Academy, Seattle, WA</td>
<td>Tel: (425) 822-7678  Fax: (425) 822-6169</td>
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### SCHOOLS

<table>
<thead>
<tr>
<th>School Name</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
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</thead>
<tbody>
<tr>
<td>Tzu Chi Great Love Preschool &amp; Kindergarten, Monrovia, CA</td>
<td>206 E. Palm Ave. Monrovia, CA 91016</td>
<td>(626) 305-1188</td>
<td>(626) 599-8098</td>
</tr>
<tr>
<td>Tzu Chi Great Love Preschool &amp; Kindergarten, Dallas, TX</td>
<td>534 W. Belt Line Rd. Richardson TX 75080</td>
<td>(214) 446-1776</td>
<td>(214) 446-1722</td>
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</table>
With a loving heart, nothing is impossible.

- Jing Si Aphorism by Dharma Master Cheng Yen -