Great Kindness for Unrelated People describes an untainted love: Although I know him not, I can love him. My love makes him happy, yet I am not troubled. Such is Great Love, clean and pure.

Although not related to me, his hardship is my hardship, his pain my pain. The hardship may be happening to him, but it worries me. The wound may be physically on him, but it hurts me. That is “Great Compassion of the Same Body.”

- Jing Si Aphorism by Dharma Master Cheng Yen -
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EDITORIAL CREDITS

Publisher
Editor-in-Chief
Editors
Art Design
Administrative Support

William Keh
Fay Chou
Yungli Tseng, Colin Legerton, Joyce Chen
Lily Chen
Catherine Su
T

here is the potential for wisdom, love, and compassion within each person—wisdom, love, and compassion equal to the Buddha's. The Buddha, as the Awakened One, has brought forth this profound potential. In us, it lies dormant, and we do not even know it is there. Tzu Chi's work has been an effort to awaken this potential in people's hearts, by bringing people together to do works of love.

Forty-five years ago, Tzu Chi was founded in the small rural town of Hualien, in an area that was considered the backwoods. It was a time of general poverty, and we ourselves lived in scarcity. Nevertheless, with what few resources we had, we began to help people in need. The scope of our work was very small, yet that work was the seed. We worked with dedication and compassion, never questioning whether our work was too little to matter, and what was within our means to do, we did actively, willingly, and joyfully.

As people gradually noticed what we were doing, they were moved to join in our work. Each act of love or work of charity was like a brick laid down, paving a path. With more people, more paths could be paved, ever further and wider. This has been our journey these past forty-five years.

In January 2010, Haiti was devastated by a powerful earthquake. Our volunteers in over 36 nations immediately put their love into action. They raised money and pooled all the donations to help Haiti. Our volunteers in the United States took on the mission to carry out relief work in Haiti. With compassion and wisdom, they not only provided material aid, but also conducted a Food for Work Program. The volunteers organized a group of Haitians who receive food for cleaning up their own community.

Gradually, Haitians who had never heard of the Buddha's teachings learned from the examples of Tzu Chi volunteers that bodhisattvas are in fact people who sincerely vow to help others. The seeds of love are sprouting in Haiti. I can see hope for the country.

Buddhism is concerned with relieving human suffering and awakening in all living beings the innate wisdom and compassion that is their true nature. This potential, when awakened and translated into action, can transform our world.

With love, we can help protect our planet as well as the lives of other living creatures. With love, we can cherish our fellow human beings and build a society of peace and harmony. When love fills the hearts of people everywhere, our world will become a truly blessed place. This is not unachievable, for with our love, we can inspire love in others, creating a cycle of love. Let us work hard toward this together.

Shih Cheng Yen
Shih Cheng Yen
Founder
Buddhist Tzu Chi Foundation
Buddhist Tzu Chi Foundation continues to reach deep and wide into the community with many breakthroughs and landmarks in 2010, such as the establishment of The Tzu Chi Community Clinic in Wilmington, CA, the opening of the very first Tzu Chi Elementary School in Monrovia, CA, and the signing of a contract with Dish Network making Da Ai TV (Great Love Television) programs available to audiences in America.

Tzu Chi USA continues to respond as quickly as possible to disasters that arise, whether in the United States or abroad. When Chile was struck by a huge 8.8 magnitude earthquake, for instance, Tzu Chi immediately went to provide relief. But the most significant endeavor for Tzu Chi USA in 2010 would have to be the charity work done in Haiti following its 7.0 magnitude earthquake on January 12, 2010. Although not the largest earthquake this year, it was by far the most devastating, due largely to corruption and disregard of building codes. Tzu Chi volunteers from 36 countries raised $11,096,632.39 for Haitian earthquake survivors, and U.S. Headquarters took on the mission of organizing and carrying out the actual relief work.

Two hundred sixty some volunteers and staff from 8 countries went to Haiti in 15 consecutive relief trips from January through May. A total of 84 distributions were conducted, benefitting 47,202 households or 196,411 people. Tzu Chi Medical Foundation also dispatched 73 medical professionals and held 8 free-clinic outreaches in Haiti, serving 15,264 Haitians with Western medicine, dental care, and alternative medicine. Through Tzu Chi’s Food for Work program, 3,770 Haitians worked together to clean their neighborhoods in exchange for food items for themselves and their families. Touched by Tzu Chi’s sincere love, 1,500 Haitians signed up to become Tzu Chi volunteers.

On July 19, 2010, the United Nations Economic and Social Council (ECOSOC) awarded “Special Consultative Status” to the Buddhist Tzu Chi Foundation for its outstanding charity and medical work across the world. In the future, Tzu Chi will be able to participate in ECOSOC meetings and provide input. At the same time, with the assistance and protection of the United Nations, Tzu Chi can expect to do more with its charity work around the world.

On an ethereal note, the spirit of Tzu Chi has reached the heavens – in the form of an asteroid. discovered on May 11, 2007, between Mars and Jupiter. The scientists who made the discovery proposed to name it after Tzu Chi Foundation in honor of the Foundation’s contribution to the world. The asteroid takes 5.62 years to circle the sun and the closest it comes to the earth is 300 million kilometers. The International Astronomical Union gave its approval on July 26, 2010, and from that day on, the asteroid has formally been known as “Tzu Chi.” A confirmation of the Foundation’s work, asteroid “Tzu Chi” is a reminder and symbol of what we humans can and should achieve in the cosmos.

William Keh
CEO
Buddhist Tzu Chi Foundation
BUDDHIST TZU CHI FOUNDATION

THE ORIGIN OF TZU CHI

Buddhist Tzu Chi Foundation is a non-profit, non-governmental humanitarian organization with four major missions: charity, medicine, education, and humanistic culture. Tzu Chi actively engages in international disaster relief and environmental protection, devotedly promotes humanistic values and community volunteerism, and has established one of the world’s largest bone marrow donor registries. Tzu Chi means “compassion and relief.”

Buddhist Tzu Chi Foundation was established in 1966 by the Venerable Dharma Master Cheng Yen in Hualien. From its first 30 donors - housewives who saved two cents from their grocery money each day to help the poor - Tzu Chi has grown to nearly 10 million volunteers in 52 countries, and has provided disaster relief to people in 70 countries.

Tzu Chi is dedicated to relieving the suffering of all living beings regardless of nationality, religion, ethnicity or socioeconomic status. By treating everyone with gratitude, respect, and love, Tzu Chi hopes to instill tranquility in every person and realize peace and harmony in the world.

ABOUT TZU CHI USA

In 1984, Buddhist Tzu Chi Foundation registered with the U.S. government as a non-profit 501(c)(3) organization in California. Since the first Tzu Chi office opened its doors in 1989, more than 80 branches, service centers, and offices have been established all over the U.S. with more than 100,000 volunteers and donors working to make a difference in their communities. Tzu Chi USA has more than 20 community programs which include family services, services to the homeless, visits to senior homes, medical and dental services, recycling, and reading to children.

After signing a memorandum of understanding in 2008, American Red Cross and Tzu Chi Foundation have combined their strengths to work closely in disaster relief operations, emergency preparedness and response, training, and other cooperative actions in the United States.

Tzu Chi is also a member of National Voluntary Organizations Active in Disaster (National VOAD) and a member of InterAction.

For acting in accordance with the humanitarian spirit of the United Nations, on July 19, 2010, Tzu Chi was granted special consultative status with the United Nations Economic and Social Council (ECOSOC). This is a significant recognition of Tzu Chi’s contributions around the world. In the future, Tzu Chi will be participating in United Nations conferences, sharing its experiences, and contributing to the accomplishment of the UN’s Millennium Development Goals.
TZU CHI’S FOUR MISSIONS:

MISSION OF CHARITY
Master Cheng Yen believes that suffering in this world is caused not only by material deprivation but also by spiritual poverty. She feels that the lack of altruistic love is the root of many problems in this world. Thus, Tzu Chi’s guiding principle on charity is “help the poor and educate the rich”: to give material aid to the needy and inspire love and humanity in both givers and receivers.

Tzu Chi’s unique approach to disaster relief includes delivering cash aid and emergency relief supplies directly into the hands of disaster survivors as quickly as possible. Grateful for the opportunity to practice selfless giving, Tzu Chi volunteers always present relief material to survivors with both hands, a deep bow, and a smile or a hug.

MISSION OF EDUCATION
As of 2010, Tzu Chi has established three schools in the United States. A Chinese program, infused with Master Cheng Yen’s teaching, is provided to students of the 20 Tzu Chi Academies across the country. Tzu Chi also works closely with two public schools in San Bernardino City Unified School District in Southern California, helping students develop positive character traits of kindness, trustworthiness, and integrity.

MISSION OF MEDICINE
Tzu Chi has established hospitals, free clinics, and community clinics in different parts of the world, providing free and low-cost high-quality medical care to low-income community members. Tzu Chi also conducts many outreaches to help the homeless and the poor throughout the year. The Tzu Chi International Medical Association (TIMA) is made up of more than 8,600 medical professionals in 15 countries who volunteer their expertise and time, travelling at their own expense to provide quality medical services both in their own communities and around the globe.

MISSION OF HUMANISTIC CULTURE
The mission of humanistic culture is to communicate the spirit of Tzu Chi, promoting humanistic values as well as documenting the footprints of love and compassion. Through publications, TV broadcasting, websites, e-magazines and e-newsletters, translations, electronic poster displays, and modern technologies such as iPhone, iPad, and iTunes, Tzu Chi reaches a wide audience every day, inspiring kindness and compassion and promoting the cycle of love in the world.
“Why do you think the Tzu Chi volunteers helped those poor people in the video?” I asked one of my second graders. “Because they needed help and no one else was doing it.” How true his statement was: COMPASSION is not about glamour or boasts about your good works; it’s about extending your love into action for others.

— Edwin Gomez
Principal of Lytle Creek School, California
Disaster Relief

Tzu Chi has a wide web of volunteers who can be mobilized very quickly after a disaster strikes. Other charity organizations are often amazed at the speed with which Tzu Chi volunteers arrive at disaster areas, ready to assess the damage and prepare for relief work. Tzu Chi insists on delivering relief material directly to disaster survivors with both hands and a deep bow. Volunteers’ genuine love, caring, and respect toward disaster survivors and their gratitude at being able to practice selfless giving often move relief recipients to become Tzu Chi volunteers too.

A tornado tore through the southern part of Minnesota on June 17, 2010, damaging 142 homes in its path. Working with the city of Wadena as well as the Red Cross and Salvation Army, Tzu Chi volunteers distributed eco-friendly blankets and cash-cards to the tornado survivors.

Since the 7.2 earthquake hit Mexicali, Mexico, in April 2010, Tzu Chi volunteers have been distributing aid and assistance in the region. Here, young Tzu Chi volunteers from Orange County, CA, and the University of California, Irvine distribute winter relief goods in Mexicali on November 20, 2010.
On May 29, 2010, Chile earthquake survivors received tarps and eco-friendly blankets from Tzu Chi in Quirihue, Chile.

Tzu Chi’s Southern Regional Office conducted a winter relief distribution to the homeless in Houston on December 4, 2010.

<table>
<thead>
<tr>
<th>Date of Disaster</th>
<th>Date of Relief Distribution</th>
<th>Location</th>
<th>Nature of Disaster</th>
<th>Relief Material</th>
<th>Beneficiary</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>4/4/10</td>
<td>Calexico, Mexico</td>
<td>Earthquake</td>
<td>Cash-Card or Check: $40,200</td>
<td>Head Count: 800</td>
</tr>
<tr>
<td>2</td>
<td>5/10/10</td>
<td>Norman, OK</td>
<td>Tornado</td>
<td>$15,600</td>
<td>95</td>
</tr>
<tr>
<td>3</td>
<td>6/5/10</td>
<td>Ottawa, OH</td>
<td>Tornado</td>
<td>$7,000</td>
<td>58</td>
</tr>
<tr>
<td>4</td>
<td>6/17/10</td>
<td>Wadena, MN</td>
<td>Tornado</td>
<td>$64,500</td>
<td>293</td>
</tr>
<tr>
<td>5</td>
<td>6/30/10</td>
<td>San Francisco, CA</td>
<td>Fire</td>
<td>$7,600</td>
<td>28</td>
</tr>
<tr>
<td>6</td>
<td>7/1/10</td>
<td>Laredo City, TX</td>
<td>Flood</td>
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<td>300</td>
</tr>
<tr>
<td>7</td>
<td>7/8/10</td>
<td>Seattle, WA</td>
<td>Fire</td>
<td>$6,000</td>
<td>21</td>
</tr>
<tr>
<td>8</td>
<td>7/27/10</td>
<td>Kern County, CA</td>
<td>Fire</td>
<td>$4,500</td>
<td>16</td>
</tr>
<tr>
<td>9</td>
<td>8/31/10</td>
<td>Willowbrook, CA</td>
<td>Fire</td>
<td>$6,700</td>
<td>34</td>
</tr>
<tr>
<td>10</td>
<td>9/8/10</td>
<td>Nolanville, TX</td>
<td>Hurricane</td>
<td>$10,700</td>
<td>90</td>
</tr>
<tr>
<td>11</td>
<td>9/9/10</td>
<td>San Bruno, CA</td>
<td>Fire</td>
<td>$23,700</td>
<td>160</td>
</tr>
<tr>
<td>12</td>
<td>9/17/10</td>
<td>Los Angeles, CA</td>
<td>Fire</td>
<td>$9,800</td>
<td>56</td>
</tr>
<tr>
<td>13</td>
<td>10/20/10</td>
<td>San Francisco, CA</td>
<td>Fire</td>
<td>$3,400</td>
<td>36 Food and Water</td>
</tr>
<tr>
<td>14</td>
<td>11/2/10</td>
<td>Oakland, CA</td>
<td>Fire</td>
<td>$2,900</td>
<td>14 Food and Water</td>
</tr>
<tr>
<td>15</td>
<td>12/19/10</td>
<td>Perth Amboy, NJ</td>
<td>Fire</td>
<td>$14,500</td>
<td>107 29 Scarves</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td></td>
<td><strong>$232,200</strong></td>
<td><strong>2,108</strong></td>
</tr>
</tbody>
</table>

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Community Services

Tzu Chi volunteers regularly provide aid, support, and personal warmth to the less-fortunate people in their communities through weekly hot meals for the homeless, monthly visits to nursing homes, and winter relief distributions. In addition, volunteers respond to any hardship that may arise in their communities. Recognizing the tremendous compassion that Tzu Chi holds for people regardless of race and religion, many organizations are starting to actively approach Tzu Chi for assistance.

Tzu Chi volunteers distributed gloves, socks, raincoats, jackets, bread, cheese, bananas, and milk to the homeless in zero-degree weather in the early morning of December 5, 2010, during a winter relief distribution in Sacramento, CA. Many of the recipients are “regular” customers.

Tzu Chi’s Mid-Atlantic Regional Office established the first and only charity-operated food pantry in Cedar Grove, NJ, on September 10, 2010. It is also the only vegetarian food pantry. Through the end of 2010, a total of 217 households and 414 people have benefited from this service.

On December 22, 2010, days of heavy rain caused a mudslide in Silverado, California, filling many houses with mud and debris. Giving up their holidays, Tzu Chi volunteers worked alongside other charity organizations two days every week for two months to clean out those homes.
More than 80 IRS-Certified Tzu Chi volunteers from California, Georgia, and New York offered Volunteer Income Tax Assistance (VITA) to 1,116 qualifying low- and moderate-income families in the spring of 2010, resulting in tax refunds totaling $610,000.

The Language Institute for New Comer (LINC) in the Alief district, TX, turned to Tzu Chi for help on behalf of its 27 refugee-immigrant students. Volunteers took each student’s measurements on December 3, 2010, and gave them new clothing and shoes to prepare for the winter.

The community known as Park Point in the outskirts of Dallas, TX, consists of mostly refugees relocated there by the International Rescue Committee. Some of these refugees, who own little and often cannot speak English, have become Tzu Chi volunteers’ long-term family care cases. Relief material was passed out in the community on March 6, 2010, followed by a TIMA sponsored free clinic on April 18.
## Family Services

Family care services ensure that short- and long-term care is provided to families going through rough times. Volunteers assist nearly 1,500 families in the United States annually. Among these, some have been cared for continuously for more than a decade. Tzu Chi also provides daily necessities, school items, and care packs to families of low socioeconomic status as part of Tzu Chi's regular distributions and Holiday Care Pack program.

### 2010 U.S. Family Service Analysis Chart

<table>
<thead>
<tr>
<th>Region</th>
<th>Family Services with Financial Aid</th>
<th>Home Visits without Financial Aid</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>New Case</td>
<td>Old Case</td>
</tr>
<tr>
<td>Northwest Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pacific Islands Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Midwest Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mid-Atlantic Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Greater Washington D.C. Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Northeast Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Southern Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Central Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Western Region</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total 9 Regions</strong></td>
<td>429</td>
<td>162</td>
</tr>
</tbody>
</table>

In October 2010, a bus full of Chinese tourists flipped over near the Hoover Dam in Arizona, claiming two lives and wounding ten people. Tzu Chi volunteers in Las Vegas rushed to three hospitals to provide emotional support and translation assistance, and help look for victims' families. When four of the injured tourists were sent to a convalescent home in California, Tzu Chi volunteers in California took over and visited them regularly until they were well enough to return to China.

www.us.tzuchi.org

During a home visit in El Cerrito in Northern California on February 13, 2010, a volunteer nurse tended to the pressure sore of a patient suffering from diabetes and Parkinson's disease.
2010 marks the 12th year that Tzu Chi volunteer Ping-hua Wang has written inmate Ah Peng every single week. She also visits him in New York’s Orleans Correctional Facility each month with 35 pounds of food and daily needs. Now serving out his life sentence in peace and gratitude, Ah Peng no longer thinks of suicide. Wang’s weekly letters sustain him, and have transformed his whole being. Although he earns only two dollars a day, Ah Peng sends a check whenever he hears that Tzu Chi is collecting donation to help the needy.

Tzu Chi volunteers from Fresno, CA, brought food, jackets, eco-friendly blankets, and second-hand toys to the farming town of Raisin City, CA, on January 22, 2010, as a continued effort in helping out underprivileged Mexican farmer-immigrants and their families.

Tzu Chi’s Southern Regional Office in Houston, TX, adopted eight refugee families from Myanmar, helping them with translation, daily needs, and short-term financial aid, such as rent. Having very little in their possession, one of the families had set up a make-shift hammock between two chairs as a crib for their newborn baby.
Scholarship

Tzu Chi gives scholarships to high school graduates every year to help them with tuition and related expenses in their college education. Qualification for the scholarship is based on academic merit, financial need, and community contribution, regardless of ethnicity or religion. In 2010, 201 students received scholarships of $1000 each. Many past recipients have become Tzu Chi collegiate members to reciprocate the kindness they received by volunteering in their communities.
Happy Campus Program

Happy Campus Program (HCP) offers academic assistance, material aid, family care, and inspiration of the humanitarian spirit to underprivileged public school students. HCP volunteers teach students to be grateful, and to love and respect all living things as well as Mother Earth. Students are also encouraged to save and donate money to help others. After the massive 2010 earthquake in Haiti, four under-privileged HCP elementary schools collected money through their own individual fundraising efforts, mostly from selling recyclables, and donated more than $6,000 to Tzu Chi for Haiti earthquake relief.

Weekly food distribution is conducted at Gordon Lau Elementary School in Northern California. Tzu Chi volunteers passed out groceries to 300 families of underprivileged students on October 4, 2010. On October 4, 2010, Tzu Chi volunteers distributed 186 school uniforms to students of William Cooper Elementary School in Northern California.

Las Vegas volunteers launched the first Happy Campus Program in 2006, and continue to distribute food packs to students every Friday so they have food to eat over the weekend. In Northern California, too, food packs are given to children on Friday and empty bags are brought back to school the following Monday to be refilled.
MISSION OF MEDICINE

Care with Compassion

The Tzu Chi way is to make eye contact, smile, bow, offer goods with outstretched arms, and understand that the person we offer to is not to be pitied. We owe them a debt of gratitude because they give us the opportunity to open our hearts in love and this is what leads to internal peace as well as healing in the world.

-- Jordan Van Voast
Medical Acupuncturist, Washington
Tzu Chi Clinics

To relieve suffering with a spirit of Great Love, Tzu Chi has established several community clinics in the U.S. to provide outpatient general medical and women’s healthcare services at low- or no-cost to people who cannot afford medical care or health insurance. Through serving patients, Tzu Chi volunteers find meaning in their lives and are transformed by the experience. They in turn transform cold, hard medical facilities into places of love and compassion.

In 2010, Tzu Chi Free Clinic in Alhambra, CA, served a total of 12,096 patients. The three community clinics in South El Monte, CA, served a total of 14,427 patients (4,916 patients at the Community Clinic, 7,470 patients at the Alternative Medicine Clinic, and 2,041 patients at the Dental Community Clinic). The Tzu Chi Community Clinic, Wilmington in Southern California opened its doors in November 2010, providing dental care, alternative medicine care, and preventative care health education to residents in the community. This clinic treated 178 patients in 2010. The Tzu Chi Free Clinic in Honolulu, HI, is open during evening hours to provide medical care.

To express their gratitude and to give back to the community, many patients and their families volunteered their time and services, and donated a total of $63,639 into Tzu Chi’s collection boxes in 2010.
Tzu Chi Community Dental Clinic
Patient Encounters Analysis

ANNUAL TOTAL PATIENT ENCOUNTERS

2009
2010

PATIENT ETHNIC BACKGROUND

2009

2010

Chinese Hispanic Other Asian Caucasian Other

55% 10% 6% 3%

51% 10% 7% 3%
Medical Outreach

Through medical outreach programs and health fairs, Tzu Chi International Medical Association (TIMA) medical professionals provide free services to people in remote and impoverished areas, promoting community health and wellness through consultation, seminars, and preventive education events. During 14 health fairs in 2010, 6,286 people were served.

Tzu Chi has four mobile dental vans that provide free dental services during outreach missions and offer dental care to local elementary schools with students from low-income families. The mobile vans are equipped with portable dental chairs, digital X-ray machines, and sterilizing equipment, making them full dental clinics on wheels.

Tzu Chi held two large-scale free clinics in 2010; the first with Remote Area Medical (RAM) and the second with The Modern House Call for Women. Medical, dental, vision, and acupuncture services were provided at both outreaches. A total of over 36,000 services valued at over $7.1 million were administered to 15,330 patients.

October 22-24, 2010, Tzu Chi held a large-scale free clinic with The Modern House Call for Women at the California State University Long Beach gymnasium. Here, then-Governor of California Arnold Schwarzenegger listens to Dr. Shirley Chen introduce Tzu Chi’s dental services.

Dr. Shirley Chen gives an oral checkup to seven-year-old Merci Garcia during the Haiti Medical Relief.

Dr. Shin-cung Chen is the director of Tzu Chi Alternative Medicine Clinic, one of the Tzu Chi Community Clinics in El Monte, CA.

At a RAM outreach, Debra Boudreaux, CEO of Tzu Chi Medical Foundation, explains to then-First Lady of California Maria Shriver the making of Tzu Chi’s eco-friendly blankets widely used in relief distributions.

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Tzu Chi Alternative Medicine Clinic
Patient Encounters Analysis

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANNUAL TOTAL PATIENT ENCOUNTERS</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8000</td>
<td>7000</td>
<td>6000</td>
<td>5000</td>
</tr>
<tr>
<td>4000</td>
<td>3000</td>
<td>2000</td>
<td>1000</td>
</tr>
</tbody>
</table>

**2007 PATIENT ETHNIC BACKGROUND**
- Asian: 81%
- Hispanic: 6%
- Other Asian: 2%
- Other: 10%
- Caucasian: 1%

**2010 PATIENT ETHNIC BACKGROUND**
- Asian: 65%
- Hispanic: 11%
- Other Asian: 4%
- Other: 17%
- Caucasian: 2%
- African American: 1%
Other Services

Tzu Chi provides many other medical services to the community, including free flu shots, preventive education, preventative screenings, and support groups. In 2010, a total of 2,600 flu vaccines were delivered to clinics in various states for the underprivileged and the homeless. Numerous kidney screenings, glaucoma screenings, hepatitis B screenings, and one-on-one health consultations benefited 4,211 people.

Tzu Chi doctors and volunteers organize support groups that meet regularly for people who suffer from cancer, diabetes, or are undergoing dialysis. Here, cancer patients and their families hold a flower arrangement session.

Tzu Chi’s TIMA volunteers helped with the kidney screening held by Kidney Early Evaluation Program (KEEP) in Shri Vishnu Mandir, an Indian Temple, on December 10, 2010, in the Bronx, New York.

Dr. Mike Liaw, L.Ac., previously a computer programmer, made his career change from fixing computers with care to fixing people with love, respect, and gratitude.

New Jersey dentist Dr. Xu teaches proper dental care and the correct way to brush teeth at a free flu shots and medical consultation event held by Tzu Chi on October 10, 2010.

Dr. Eugene Taw always treats patients in need of urgent medical attention with professional care.
Tzu Chi Community Clinic
Patient Encounters Analysis

ANNUAL TOTAL PATIENT ENCOUNTERS

<table>
<thead>
<tr>
<th>Year</th>
<th>Encounters</th>
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</thead>
<tbody>
<tr>
<td>2005</td>
<td>12000</td>
</tr>
<tr>
<td>2006</td>
<td>10000</td>
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<tr>
<td>2007</td>
<td>8000</td>
</tr>
<tr>
<td>2008</td>
<td>6000</td>
</tr>
<tr>
<td>2009</td>
<td>4000</td>
</tr>
<tr>
<td>2010</td>
<td>2000</td>
</tr>
</tbody>
</table>

2006 PATIENT ETHNIC BACKGROUND

- Chinese: 58%
- Hispanic: 26%
- Other Asian: 11%
- Caucasian: 4%
- African American: 1%

2010 PATIENT ETHNIC BACKGROUND

- Chinese: 47%
- Hispanic: 33%
- Other Asian: 15%
- Caucasian: 4%
- African American: 1%
Coexist with Earth

At all Tzu Chi clinics, patients are urged to reduce, reuse, and recycle, and to adopt a vegetarian diet. In 2010, Tzu Chi clinics in Southern California collected $781.94 from recycling newspapers and $294.02 from recycling bottles brought in by patients.

In 2010, Tzu Chi Medical Foundation distributed 10,000 reusable drinking cups to patients, visitors, volunteers, and medical professionals, encouraging them to take the cups with them wherever they go instead of using foam cups, paper cups, and plastic bottles, thus reducing trash and saving energy in the production of the same.

At Tzu Chi clinics, volunteers urge patients to take part in environmental protection and recycling.

Tzu Chi provides free vegetarian lunches to participants at RAM outreach events, encouraging the public to reduce meat consumption and save the earth.

During the outreach with RAM, Tzu Chi volunteers ask patients to always bring and use their own cups.
Tzu Chi Free Clinic
Patient Encounters Analysis

ANNUAL TOTAL PATIENT ENCOUNTERS


PATIENT ETHNIC BACKGROUND

1994

2010

Asian 43%
Hispanic 25%
Other 29%
Caucasian 3%
African American 1%
MISSION OF EDUCATION

Instill Virtue and Etiquette

Teaching at the Tzu Chi Academy has been a life-changing experience for me. It has changed my worldly views and how I see a lot of things. Tzu Chi education emphasizes both academic and life education, which is the essence of humanity’s universal values.

-- Joy Zhao
Teacher at Tzu Chi Academy, New Jersey
Tzu Chi Schools

Tzu Chi Education Mission aims to promote a continuous education in the U.S. school system. The very first Tzu Chi elementary school in the United States was established in Monrovia, California, in September 2010. It is the third Tzu Chi school established in the United States, following Tzu Chi Great Love Preschools & Kindergartens in Monrovia, California, in 2006 and in Dallas, Texas, in 2008. Tzu Chi schools provide quality bilingual education and help children develop good character in a rich and nurturing environment.

In Tzu Chi schools, children are taught to reuse, reduce, recycle, and find innovative ways to give things a second life. Here, students of Tzu Chi Great Love Preschool & Kindergarten in Dallas build blocks with recycled milk cartons.

The establishment of Tzu Chi Great Love Elementary School in 2010 is a new milestone in Tzu Chi USA’s long-term effort to establish a complete education system from preschool to higher education.
Tzu Chi Academies

Since the establishment of Tzu Chi Academies in 1994, more than 4,600 students in 20 academies across the country have been taught Chinese language, Jing Si Aphorisms, and humanistic culture in these weekend schools. On February 24, 2010, Tzu Chi Academy in Seattle, Washington, was accredited by the Northwest Accreditation Commission. The Academy can now grant two high-school foreign language credits to students who have studied for four years in Seattle’s Tzu Chi Academy with good grades and attendance. It is a great achievement for the Tzu Chi Academy to be recognized by the U.S. education system.

Students are introduced to flower arrangement. Tzu Chi humanistic culture classes enrich children’s artistic sensibilities and appreciation for life.

Children are taught the importance of environmental protection and vegetarian diet in Tzu Chi Academies. On Earth Day 2010, students from Honolulu, Hawaii, served vegetarian lunch to their parents.

As part of the school’s environmental protection curriculum, Tzu Chi Academy sixth-graders in San Jose, California, participate in a one-hour field trip to learn more about recycling.
Contribution to Local Elementary Schools

Tzu Chi's unique character education program has been incorporated into the curriculum of two San Bernardino, CA, area schools: Lytle Creek Elementary School since 2007 and Bing Wong Elementary School since 2009. Due to lack of funds, Bing Wong Elementary School was unable to provide music classes to its students. Tzu Chi’s Education Department organized a donation of second-hand instruments, “Sound of Love,” to Bing Wong Elementary School. In appreciation of this kindness, the teachers and students of Bing Wong Elementary School participated in Tzu Chi’s Haiti earthquake relief program. Despite their families' financial hardship, the students were able to donate money to Haiti by collecting and selling recyclables.

Tzu Chi collects second-hand musical instruments for Bing Wong Elementary School to help more students participate in the school band and orchestra.

Character education includes teaching children to respect other people, nature and all living things. Here, students from Lytle Creek Elementary School learn to handle delicate plants by doing a simple flower arrangement.

On October 6, 2010, the students of Lytle Creek Elementary School learned how to be responsible by taking care of themselves and helping out around the house.

Bing Wong Elementary School's second-graders learn how to separate different types of recyclables on a field trip to Tzu Chi National Headquarters campus in San Dimas. Through various activities, they learn the meaning behind “Turn trash into gold. Turn gold into love.”

www.us.tzuchi.org
Community Education Program

Tzu Chi offers a variety of community education classes throughout the year to promote the learning of interesting and useful hobbies and exercise methods. These classes provide a place for people to expand their horizons, enrich their Tzu Chi experiences, and develop a life-long learning habit. In 2010, over 1,500 people benefited from the 125 classes that were offered. Some examples of the community classes are Chinese calligraphy, Parent-Child Series, Sweet-Home Series, sewing, vegetarian cooking, tea ceremony, flower arrangement, introductory yoga, three-dimensional paper art, brush painting, handmade soap with natural ingredients, dance, sign language, and computer technology.
MISSION OF HUMANISTIC CULTURE

Purify the Mind
To sow the seeds of love and understanding in ourselves and in others is an invaluable motto to live by. The application of this teaching has reaped unimaginable benefits in my life—harmonious relationships, enhanced communication, effective conflict resolution, and personal transformation.

-- Rosanna Hsi
Volunteer, Hawaii
Jing Si Books and Café

Twenty-one Jing Si Bookstores and six Jing Si Books & Café are in operation across the U.S., providing local communities with tranquil places to read and unwind. Each of these locations offers Buddhist and inspirational publications; collections of aphorisms and teachings by Master Cheng Yen; CDs and DVDs of Tzu Chi songs and Da Ai Television dramas; reusable bowls, cups, and utensils; DA.AI TECHNOLOGY clothing made from recycled PET bottles; and the ever-popular food products developed by the Buddhist nuns in Hualien.

Several of these products are also staples of Tzu Chi’s international and domestic disaster relief, including instant rice and instant noodle meals that are 100% free of preservatives and additives, and eco-friendly blankets made from recycled plastic bottles. Volunteers at relief distributions across the world use these blankets to wrap disaster survivors in warmth and love. DA.AI TECHNOLOGY’s products demonstrate how recycling can turn trash into gold and gold into love.

Since July 1, 2010, Jing Si products can be purchased online at http://jingsi.us.tzuchi.org.
The Department of Humanistic Cultural Development promotes the teachings of Dharma Master Cheng Yen through translation and publication of books, magazines, television programs, websites, music CDs, and DVDs. Tzu Chi’s humanistic culture inspires Tzu Chi volunteers to carry the spirit of “gratitude, respect, and love” to all corners and to motivate people to purify their hearts and work toward a harmonious society and a peaceful world.

The Humanistic Culture Department offers many opportunities to gain a deeper understanding of Tzu Chi, including:

Official Websites: Both global (www.tzuchi.org) and US (www.us.tzuchi.org) websites offer news stories, videos, e-books, vegetarian recipes, and more.

Da Ai Television: As of September 15, 2010, American subscribers of Dish Network can now view Da Ai (Great Love) TV in their homes. Live feed and archived programs are also available online at www.daai.tv.

US Tzu Chi 360: This television program, broadcast weekly on Da Ai TV, documents extraordinary stories of US Tzu Chi volunteers. Sixty-seven six-minute episodes are available on the Tzu Chi website, YouTube, iTunes, and Facebook.

Quarterly Magazines: Tzu Chi USA Journal (English) and Tzu Chi World USA (Chinese) are published every quarter. Each issue contains volunteers’ stories, words from Master Cheng Yen, vegetarian recipes, and more. Copies are available in all Tzu Chi offices; PDF and E-book versions can be viewed on the website.
Environmental Protection

Environmental protection is an important Tzu Chi initiative. Tzu Chi has numerous recycling stations all across the U.S.; some double as education facilities so that community members and school children may come and learn about effective recycling. Some Tzu Chi chapters operate second-hand stores next to their recycling stations to encourage people to live simple and frugal lives. Tzu Chi volunteers regularly participate and motivate others to participate in street sweeping, park or beach cleaning, and park or beach adoption.

A corner of the recycling station in San Dimas’ Tzu Chi Headquarters

The Atlanta Branch’s second-hand store opened on November 7, 2010. Thirty to forty percent of the items were brand new items donated by generous people to help the poor.

Utilizing recycled shopping bags, Tzu Chi volunteers helped clean Marlboro Wicker Place Park in central New Jersey on May 21, 2010.
Veggie Country Passport

The Veggie Country Passport is a small but useful tool to promote vegetarianism. It describes the benefits of a vegetarian diet and provides several vegetarian recipes. It also contains calendar sheets for passport-holders to record both the vegetarian meals they have eaten and those they have inspired others to eat. Printed in both Chinese and English, the passport is part of the “Go Veggie: Save the Earth” campaign launched by Tzu Chi on August 14, 2010.

Tzu Chi held 109 “Return to Veggie Country” events across the country in 2010. Volunteers tallied nearly 6,000 passports, which showed that 14,238 people entered Veggie Country and consumed a total of 151,350 vegetarian meals in just four months. At a rate of 780 grams of carbon dioxide saved by each vegetarian meal, Tzu Chi USA prevented more than 130 tons of carbon dioxide emissions in just four months. Thanks to the citizens of Veggie Country, 8,324,250 square feet of rain forest were saved from deforestation.

Tzu Chi volunteers promote vegetarianism to improve one’s health, respect living creatures, and protect the environment. Dressed as fruits and vegetables on Halloween while taking their little ones trick-or-treating, volunteers and staff members from Tzu Chi Headquarters knocked on doors and passed out Veggie Country Passports, inviting neighboring residents to a vegetarian lunch held two weeks later. Sixty-five guests attended the luncheon, proving that the vegetarian movement has begun to take root in the community.

Neighbors of Tzu Chi Headquarters in San Dimas, CA, enjoyed a vegetarian luncheon on November 13, 2010 at the Tzu Chi campus.
HELP HAITI WITH LOVE

After a powerful 7.0 earthquake struck near Port-au-Prince, Haiti, on January 12, 2010, Tzu Chi immediately established a Haiti relief coordination center at the Tzu Chi USA headquarters in San Dimas, CA. Shortly thereafter, Tzu Chi initiated a global fundraising campaign for Haiti relief, which was supported by volunteers in 36 countries across the globe.

We came into this world bringing nothing here, and when we leave this world, we can take nothing with us. However our lives and the way we live them are constantly changing the world, affecting people thousands of miles away that we will never meet, and harming animals that we may never know exist… By living a simple life and reducing our impacts on the planet, we are saving our own lives and our children’s lives in the future.

-- Anny Huang
California Environmental Protection Agency’s Air Board
Charity Work in Haiti

Two hundred sixty-two Tzu Chi volunteers from six countries worked in shifts for several weeks to distribute relief goods to those hit hardest by the disaster. From January through April 2010, Tzu Chi volunteers held 84 distributions, benefitting 47,047 households, or a total of 196,411 Haitian earthquake survivors. Hand-delivered directly from volunteers to recipients, these goods included more than 100 tons of corn powder, nearly 60 tons of rice, and more than 25,000 eco-friendly blankets.
### GOODS DISTRIBUTED

<table>
<thead>
<tr>
<th></th>
<th>QUANTITY</th>
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<tbody>
<tr>
<td>Instant rice</td>
<td>77.36 tons</td>
</tr>
<tr>
<td>Flour</td>
<td>19.7 tons</td>
</tr>
<tr>
<td>Eco-friendly blankets</td>
<td>25,766</td>
</tr>
<tr>
<td>Tarps</td>
<td>39,486</td>
</tr>
<tr>
<td>Mobile toilets</td>
<td>500</td>
</tr>
<tr>
<td>Emergency medical kits</td>
<td>2,856</td>
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<tr>
<td>Eco-friendly utensils and bowls</td>
<td>10,000 sets</td>
</tr>
<tr>
<td>Corn powder</td>
<td>111.10 tons</td>
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<tr>
<td>Rice</td>
<td>57.1 tons</td>
</tr>
<tr>
<td>Tents</td>
<td>5,829</td>
</tr>
<tr>
<td>Emergency shelters</td>
<td>280</td>
</tr>
<tr>
<td>Classroom tables and chairs</td>
<td>300 sets</td>
</tr>
<tr>
<td>Stationery</td>
<td>200,550 pieces</td>
</tr>
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</table>

Nearly 4000 Haitians participated in the “Food for Work” program between February and April, clearing debris in exchange for hot meals for themselves and their families. “Food for Work” gives dignity to the relief recipients while their community is cleaned.
Medical Work in Haiti

Seventy-three Tzu Chi International Medical Association (TIMA) volunteers from the United States, Canada, Argentina, Dominican Republic, and St. Martin provided eight weeks of medical relief to disaster survivors in and around Port-au-Prince. From February through April, these volunteers served more than 15,000 patients suffering from a variety of conditions including malnutrition, skin maladies, respiratory difficulties, communicable diseases, physical trauma, and dehydration.

<table>
<thead>
<tr>
<th>SERVICES PROVIDED</th>
<th>NUMBER OF PATIENTS</th>
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<tbody>
<tr>
<td>General Medicine</td>
<td>10,836</td>
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<tr>
<td>Traditional Chinese Medicine</td>
<td>2,428</td>
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<tr>
<td>Dental Services</td>
<td>1,561</td>
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<tr>
<td>Oral Hygiene</td>
<td>300</td>
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<tr>
<td>Family Services/Other</td>
<td>26</td>
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<tr>
<td>Physical Therapy/Chiropractor</td>
<td>113</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>15,264</strong></td>
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A Miraculous Recovery: In March, a 39-year-old Haitian man named Clarenson Conssaint visited the Tzu Chi medical clinic for help with a body pain that had plagued him for fourteen years. Arriving at 4:30 a.m. to be first in line, he was leaning on a cane, drenched in cold sweat and shivering uncontrollably from severe pain. After three days of acupuncture treatments from Tzu Chi volunteer Dr. Minghuang “Mike” Liaw, Conssaint’s shaking had stopped. He began to walk without the cane and even started into a light jog, to the applause of the other waiting patients. Liaw and Conssaint embraced after the incredible recovery, as neither man was able to hold back his tears.
Local educational efforts in Port-au-Prince began in March, when Haitian Tzu Chi volunteer Jean Denis Petit Pha established a temporary school for more than 120 displaced children. Jean Denis worked together with local volunteers and teachers to provide half-day classes and nutritious meals to the students through the summer and into the fall. Tzu Chi USA supported the program with donations of food and school supplies for the children. Once schools reopened in the fall, Tzu Chi began its Back-to-School program to provide tuition support for children to return to regular schools.
Prior to the earthquake, Tzu Chi Academy students across the United States launched the “Send Love to Haiti” project in 2009 to support underprivileged schoolchildren in Haiti. Within the 20 Tzu Chi Academies, $200,000 was raised and over 200,000 stationery items were hand-delivered to Haitian students in May of 2010.

Tzu Chi’s high school volunteers help with sorting and packing the stationery raised for Haitian children.

Tzu Chi volunteers visited the children at one of their temporary classrooms on March 23, 2010.

Tzu Chi volunteers respectfully delivered school supplies to local students on May 20, 2010.
Humanistic Cultural Influence in Haiti

Tzu Chi volunteers emphasize Tzu Chi’s core values in all their endeavors. In Haiti and elsewhere, all relief goods are handed to recipients with respect and gratitude. Food relief is distributed in reusable plastic bowls with reusable spoons to protect the land from disposable products and impress an appreciation for reducing human impact on the environment. In addition, Tzu Chi offers locals the opportunity to become actively involved in the betterment of their own society. Moved by Tzu Chi’s altruism, nearly 1500 Haitians signed up for Tzu Chi volunteer training by the end of 2010 and are engaged in ongoing projects such as orphanage visits, home visits, cholera prevention education, and hygiene education.

Tzu Chi shipped 10,000 reusable bowls and utensils to Haiti, protecting the land from the mountains of garbage caused by use of disposable plates.
Gratitude, respect, and love clearly emanate from local Haitian volunteers and American military personnel Lt. Col. Ray Malave and Lt. Amy Robinson, who were sent to Haiti to maintain order and peace after the earthquake.
On August 15, 2010, Tzu Chi volunteers held an aid distribution in San Miguel immediately after tropical storm Agatha raided through Guatemala.

On March 27, 2010, Tzu Chi emergency relief team went to Tumbes, Chile and distributed relief goods to more than 5,000 Chileans affected by the 8.8-magnitude earthquake in the previous month.

Tzu Chi volunteers organized a supply distribution on August 28, 2010, to help underprivileged residents stay warm through the winter in East London, Eastern Cape, South Africa.
Area where Tzu Chi has provided disaster relief
Area where Tzu Chi has established offices/facilities

Cameron R. Hume, former American Ambassador to Indonesia, volunteered at a relief distribution in Magelang, Indonesia, on November 17, 2010, after the volcanic eruption of Mount Merapi the previous month.

On November 3, 2010, Tzu Chi conducted a large-scale distribution of materials and supplies to survivors in hard-hit Sindh Province, Pakistan, following a devastating flood.
Global in Action


Volunteers from Tzu Chi Thailand Office and local hospital personnel paid a home visit to an elder in Ratcha Buri, Thailand, on April 24, 2010. They wash the elder’s feet, clip his nails, and clean up the house for him.

On November 3, 2010, Tzu Chi volunteers conducted a large-scale relief distribution in Sujawal, Sindh Province, Pakistan, for the hardest-hit flood victims.

Volunteers from Jordan Office visited a southern village on June 11, 2010, to distribute supplies to people living in a local tent city. Here, a volunteer passes out toothpaste and toothbrushes to local children.
Grateful for the long-term care and seed corn received from Tzu Chi volunteers, residents of Matukeng, Lesotho, returned the kindness by giving back part of their harvest of corn kernels on September 26, 2010. Volunteers ground up the corn and gave the commeal to wind victims in Thabana Morena, Lesotho, continuing the cycle of love.

Hospitalized patients and children in Ladysmith, South Africa, who could not go home for the holidays, still received Christmas gifts and blessings on December 22, 2010, from Tzu Chi volunteers.

On September 12, 2010, at a children's home in Ciudad del Este, capital of Alto Paraná Province, Paraguay, Tzu Chi volunteers brought much needed supplies and caring, and led the children in games and play.

On November 26, 2010, Tzu Chi volunteers in Yokohama, Japan held a winter relief for homeless people so they could keep warm with Tzu Chi's eco-friendly blankets, scarves, and other clothing and supplies.
### Financial Highlights

#### SUPPORT AND REVENUE:

*(In Thousands)*  
- Contributions: 30,036 (88.1%)  
- Program services & tuition: 2,030 (6.0%)  
- Other income: 2,017 (5.9%)  
- **TOTAL SUPPORT AND REVENUE:** $34,084

#### EXPENSES:

*(InThousands)*  
- Charitable services: 7,324 (37.2%)  
- Medical services: 3,955 (20.1%)  
- Education: 3,057 (15.5%)  
- Humanistic culture: 1,336 (6.8%)  
- Management and general: 1,670 (8.5%)  
- International disaster relief (note 1): 1,622 (8.2%)  
- Other (note 2): 638 (3.2%)  
- Fundraising: 92 (0.5%)  
- **TOTAL EXPENSES:** $19,692

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**Note 1:** An earthquake measuring 7.0 on the Richter scale rocked the Republic of Haiti on January 12, 2010. Tzu Chi Foundation USA Headquarters embarked on its humanitarian relief efforts on January 29, 2010. The immediate relief efforts of 2010 were just the first step in Tzu Chi's long-term commitment to rebuilding Haiti. Increased expenses are expected for the next few years as Tzu Chi rebuilds three schools and provides other needed long-term support.

**Note 2:** Other expenses include the Foundation's enviromental protection and community volunteerism projects.
### List of Officers

<table>
<thead>
<tr>
<th><strong>CEO</strong></th>
<th>William Keh</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EXECUTIVE VICE PRESIDENTS</strong></td>
<td>Austin Tsao, Debra Boudreaux, Han Huang, Paulina Luan</td>
</tr>
<tr>
<td><strong>VICE PRESIDENTS</strong></td>
<td>Calvin Hsi, Jackson Chen, Shiu Yun Tsai</td>
</tr>
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#### REGIONS:

<table>
<thead>
<tr>
<th>REGIONAL DIRECTORS:</th>
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<tbody>
<tr>
<td>Northwest</td>
</tr>
<tr>
<td>Western</td>
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<tr>
<td>Pacific Islands</td>
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<td>Southern</td>
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<tr>
<td>Mid-Atlantic</td>
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<td>Greater Washington D.C.</td>
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### TZU CHI US REGIONAL SERVICE AREAS

- **Northwest Region**
- **Western Region**
- **Pacific Islands Region**
- **Midwest Region**
- **Central Region**
- **Mid-Atlantic Region**
- **Southern Region**
- **Northeast Region**
- **Greater Washington D.C. Region**
BUDDHIST COMPASSION RELIEF TZU CHI FOUNDATION
Tel: 886-3-826-6779
886-3-805-9966
886-914-009966

BUDDHIST TZU CHI FOUNDATION, NATIONAL HEADQUARTERS (WESTERN REGION)
1100 S. Valley Center Ave.
San Dimas, CA 91773
Tel: 909-447-7799
Fax: 909-447-7948

BUDDHIST TZU CHI MEDICAL FOUNDATION
10414 Vacco St.
S. El Monte, CA 91733
Tel: 626-636-8700
Fax: 626-636-8737

BUDDHIST TZU CHI EDUCATION FOUNDATION
1100 S. Valley Center Ave.
San Dimas, CA 91773
Tel: 909-447-7799
Fax: 909-447-7944

ARIZONA FLAGSTAFF OFFICE
Flagstaff, AZ 86004
Tel: 928-527-8897
Fax: 928-522-8490

PHOENIX SERVICE CENTER
2145 W. Elliot Rd.
Chandler, AZ 85224
Tel: 480-838-6556
Fax: 480-777-7665

CALIFORNIA CERRITOS SERVICE CENTER
13426 Rosecrans Ave. Ste. F
Norwalk, CA 90650

OAKLAND SERVICE CENTER
425 A International Blvd.
Oakland, CA 94606
Tel: 510-879-0971
Fax: 510-879-0971

FRESNO SERVICE CENTER
7421 N. Maple Ave.
Fresno, CA 93720
Tel / Fax: 559-298-4894

NORTHWEST LOS ANGELES SERVICE CENTER
8963 Reseda Blvd.
Northridge, CA 91324
Tel: 818-727-7689
Fax: 818-727-9272

SOUTH LOS ANGELES SERVICE CENTER
2315 Pacific Coast Hwy.
Lomita, CA 90717
Tel: 562-926-6609
Fax: 562-926-1603

WEST LOS ANGELES SERVICE CENTER
11701 Wilshire Blvd. #7
Los Angeles, CA 90025
Tel: 310-326-2659
Fax: 310-326-3785

MEXICALI OFFICE
101 W. Hacienda Dr. Ste. 11
Calexico, CA 92231
Tel: 760-768-8998
Fax: 760-768-6631

MODESTO SERVICE CENTER
1100 Carver Rd. Ste. J
Modesto, CA 95350
Tel / Fax: 209-529-2625

NORTHWEST REGION
2355 Oakland Road
San Jose, CA 95131
Tel: 408-457-6969
Fax: 408-943-8420

SAN FRANCISCO BRANCH
2901 Irving St.
San Francisco, CA 94122
Tel: 415-682-0566
Fax: 415-682-0567

SANTA ROSA OFFICE
1615 Cleveland Ave.
Santa Rosa, CA 95401
Tel: 707-546-1945

STOCKTON OFFICE
1212 W. Robinhood Dr. #4F
Stockton, CA 95207
Tel / Fax: 209-957-7800

UKIAH OFFICE
527 S. State St. #B
Ukiah, CA 95482
Tel / Fax: 707-462-2911

www.us.tzuchi.org
<table>
<thead>
<tr>
<th>Location Directory</th>
</tr>
</thead>
</table>
| **TZU CHI ACADEMY, LAS VEGAS**  
2590 Lindell Road  
Las Vegas, NV 89146  
Tel: 702-880-5552 |
| **NEW YORK**  
**LONG ISLAND BRANCH**  
60 E. Williston Ave.  
East Williston, NY 11596  
Tel: 516-873-6888  
Fax: 516-746-0626 |
| **RALEIGH SERVICE CENTER**  
700 Parkthrough St.  
Cary, NC 27511  
Tel: 919-439-4919  
Fax: 919-859-2637 |
| **NEW YORK CHINATOWN SERVICE CENTER**  
34 Howard St.  
New York, NY 10013  
Tel: 212-965-1151  
Fax: 212-965-1152 |
| **OHIO**  
**CLEVELAND SERVICE CENTER**  
1076 Ford Rd.  
Highland Heights, OH 44143  
Tel: 440-646-9292  
Fax: 440-646-9292 |
| **PENNYSYLVANIA**  
**PHILADELPHIA OFFICE**  
825 Yearling Dr.  
New Hope, PA 18938  
Tel: 215-794-4386  
Fax: 215-794-4398 |
| **MID-ATLANTIC REGION**  
150 Commerce Rd.  
Cedar Grove, NJ 07009  
Tel: 973-857-8666  
Fax: 973-857-9555 |
| **COLUMBUS SERVICE CENTER**  
2200 Henderson Rd.  
Columbus, OH 43220  
Tel: 614-457-9215  
Fax: 614-457-9217 |
| **PITTSBURGH SERVICE CENTER**  
1333 Banksville Rd. #201  
Pittsburgh, PA 15216  
Tel: 412-531-8343  
Fax: 412-531-8341 |
| **TZU CHI ACADEMY, CENTRAL NEW JERSEY**  
Tel: 973-857-8666  
Fax: 973-857-9555 |
| **TZU CHI ACADEMY, NORTH NEW JERSEY**  
Tel: 973-857-8666  
Fax: 973-857-9555 |
| **JING SI BOOKS & CAFÉ, NEW JERSEY**  
150 Commerce Rd.  
Cedar Grove, NJ 07009  
Tel: 973-857-8666 |
| **OKLAHOMA**  
**OKLAHOMA OFFICE**  
2417 N. Classen Blvd.  
Oklahoma City, OK 73106  
Tel: 405-524-4426 |
| **TEXAS**  
**ARLINGTON SERVICE CENTER**  
2206 S. Collins St. Ste. A  
Arlington, TX 76010  
Tel: 817-548-0226 |
| **TZU CHI ACADEMY, PITTSBURGH**  
Tel: 412-531-8343  
Fax: 412-531-8341 |
| **NEW MEXICO**  
**ALBUQUERQUE OFFICE**  
839 Nakomis Dr. N.E.  
Albuquerque, NM 87123  
Tel: (505) 332-0352  
Fax: (505) 332-0473 |
| **OCEANSEX OFFICE**  
11626 Wilmar Blvd. #B  
Charlotte, NC 28273  
Tel: 704-281-0860  
Fax: 704-943-1031 |
| **BOISE OFFICE**  
11626 Wilmar Blvd. #B  
Boise, ID 83712  
Tel: 208-255-3810  
Fax: 208-255-3855 |
| **PORTLAND SERVICE CENTER**  
3800 S.W. Cedar Hills Blvd.  
Ste. 194 Beaverton, OR 97005  
Tel / Fax: 503-643-2130 |
| **AUSTIN SERVICE CENTER**  
7221 Northeast Dr.  
Austin, TX 78723  
Tel: 512-491-0358  
Fax: 512-926-1373 |
| **CENTRAL REGION**  
534 W. Belt Line Rd.  
Richardson, TX 75080  
Tel: 972-680-8869  
Fax: 972-680-7732 |
| **POINT COMFORT OFFICE**  
201 Formosa Dr.  
Point Comfort, TX 77978  
Tel: 361-987-7130  
Fax: 361-987-7139 |
SAN ANTONIO OFFICE
19179 Blanco Rd., #109-2
San Antonio, TX 78258
Tel: 210-479-3368
Fax: 210-566-3970

SOUTHERN REGION
6200 Corporate Dr.
Houston, TX 77036
Tel: 713-270-9988
Fax: 713-981-9008

TZU CHI ACADEMY, DALLAS
Tel: 972-680-8869
Fax: 972-680-7732

TZU CHI ACADEMY, HOUSTON
Tel: 713-270-9988
Fax: 713-981-9008

JING SI BOOKS & CAFÉ, DALLAS
534 W. Belt Line Rd.
Richardson, TX 75080
Tel: 972-680-8869

JING SI BOOKS & CAFÉ, HOUSTON
6200 Corporate Dr.
Houston, TX 77036
Tel: 713-981-8966

VIRGINIA
GREATER WASHINGTON D.C. REGION
1516 Moorings Dr.
Reston, VA 20190
Tel: 703-707-8606
Fax: 703-707-8607

RICHMOND SERVICE CENTER
13305 Teasdale Ct.
Richmond, VA 23233
Tel: 804-360-5091
Fax: 804-360-5091

TZU CHI ACADEMY, WASHINGTON D.C.
1516 Moorings Dr.
Reston, VA 20190
Tel: 703-707-8606
Fax: 703-707-8607

WASHINGTON
SEATTLE BRANCH
12639 N.E. 85th St.
Kirkland, WA 98033
Tel: 425-822-7678
Fax: 425-822-6169

TZU CHI ACADEMY, SEATTLE
Tel: 425-822-7678
Fax: 425-822-6169

WISCONSIN
MADISON OFFICE
726 West Main St. #302
Madison, WI 53715
Tel: 608-268-7692

We all wish to live a blissful and happy life. Yet, bliss and happiness are not measured by material possessions but by the way we feel.
If we feel fulfilled and content all the time, then we will be most blissful and happy.

- Jing Si Aphorism by Dharma Master Cheng Yen -