Tzu Chi has provided emergency aid to people in the United States, plus 96 countries and counting.
About Tzu Chi

Founded in Taiwan in 1966, and established in the United States since 1989, Buddhist Tzu Chi Foundation is a non-profit humanitarian organization with over 10 million volunteers and donors in 58 countries. Active on five continents in charity, medicine, education and humanistic culture, and best known for its disaster relief operations; Tzu Chi has provided emergency aid to people in the United States, plus 96 countries and counting.

In 1984, Buddhist Tzu Chi Foundation registered with the U.S. government as a non-profit 501(c)(3) organization in California. Since the first Tzu Chi office opened its doors in 1989, more than 100 offices have been established all over the U.S., working to make a difference in their communities. Tzu Chi USA has community programs that include but are not limited to family services, services to the homeless, visits to senior homes, medical and dental services, recycling, and tutoring services to children.

Having signed a memorandum of understanding with the American Red Cross (ARC) in 2008 and a renewal in 2019, Tzu Chi Foundation and ARC have combined their strengths to work closely in disaster relief operations, emergency preparedness and response, cross training, and other cooperative action for the benefit of communities across the United States.

Tzu Chi is also a member of National Voluntary Organizations Active in Disaster (National VOAD) and a member of InterAction.

For acting in accordance with the humanitarian spirit of the United Nations, Tzu Chi was granted special consultative status with the United Nations Economic and Social Council (UN ECOSOC) since 2010. This is a significant recognition of Tzu Chi’s contributions around the world. Tzu Chi continuously participates in United Nations conferences, sharing its experiences, and contributing to the accomplishment of the United Nations Sustainable Development Goals (SDG).
Dear Friend,

Tzu Chi USA, which originated from Taiwan, has been established in the United States since 1989. Over the course of 30 years, it opened service centers nationwide in 25 states, an effort made possible by the devotion of all Tzu Chi volunteers. We are sincerely thankful for all the support of our missions received from various government agencies, the American Red Cross, and the general public.

When Master Cheng Yen taught us on taking initiative, she said, “Feeling for people suffering and stuck in difficulties, we, while not in that position, shall reach out and offer assistance.” Tzu Chi volunteers first started their mission with charity. They watched over places where assistance was missing, providing bowls of rice to the hungry and distributing warm blankets to those who are cold. Because poverty often stems from illness, Tzu Chi volunteers soon started their mission of medicine, providing health care in free clinics. To promote the human spirit and the value of life, Tzu Chi volunteers subsequently rolled out missions in education and humanistic culture, and added resources to communities. By the end of 2018, about two million people had benefitted from these charity missions in emergency relief, and family and community services, while over 609,000 people benefitted from medical services.

Tzu Chi USA has been working closely with government and non-governmental agencies in humanitarian assistance and disaster relief for many years. It was recognized as an NGO in Special Consultative Status with the United Nations Economic and Social Council in 2010. In 2013, the Buddhist Tzu Chi Foundation was named “Member of the Year” by National Voluntary Organizations Active in Disaster (NVOAD) at their annual conference. Because the award only goes to one recipient each year, it was certainly a milestone for Tzu Chi. In January 2019, the United Nations Environment Programme endorsed Tzu Chi for its performance of voicing environmental protection globally for 30 years, and approved Tzu Chi as an observer to speak about environmental protection at conferences.

We express our gratitude to all who supported Tzu Chi, and to all the agencies and organizations that Tzu Chi partnered with. In addition, we extend our sincerest appreciation to all who gave Tzu Chi their affirmations and encouragement. All of this in turn has empowered Tzu Chi on its missions and responsibility to bring happiness to all living beings and to free them from suffering.

Sincerely yours,

Han Huang, CEO
Buddhist Tzu Chi Foundation

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Tzu Chi USA
Deeply Rooted After 30 Years of Service

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In December 2018, Tzu Chi volunteers were holding a winter relief distribution at Heroes Elementary School in Santa Ana, California. Susan, a former recipient of Tzu Chi’s aid, approached the volunteers and said to them, “I have seen you before. I met you at a medical outreach at the Boys and Girls Club.” She recognized the volunteers in front of her by their uniforms, blue shirts and white pants, the same as those worn at the medical outreach.

“My husband and I got up at 3 in the morning to stay in line for the medical service. He was able to get a pair of glasses, without which he couldn’t see very well. As for me, I had my dental treatment that day,” she said.

Thirty years ago, several Tzu Chi volunteers from Taiwan settled down in America. They put Master Cheng Yen’s teaching in action: “Understand local needs and create resources to support your mission while giving back to your communities.” Tzu Chi volunteers are seen in places where help is needed most, and in areas that have suffered from disasters, bringing hope to those with hardships.

In 2008, Tzu Chi USA and American Red Cross signed a Memorandum of Understanding (MoU), which further connected the two NGOs in driving their missions. In 2018, they responded together to 66 disasters and offered timely assistance to the survivors. On April 1, 2019, the two NGOs amended their MoU, advancing their collaboration in humanitarian response to disaster.

Since the establishment of Tzu Chi USA thirty years ago, its volunteers continue to tirelessly fulfill Master Cheng Yen’s wishes: “May all people’s hearts be purified, may all societies be in harmony, and may the world be free of disasters.”
Following Tzu Chi founder Dharma Master Cheng Yen’s call to put “compassion into action,” volunteers regularly serve people in need in their local communities, including the homeless, elderly and ill individuals, as well as low-income families and students. Whenever disaster strikes, at home or abroad, volunteers provide both immediate and long-term relief efforts, always delivering relief goods directly to those in need, with two hands and a deep bow.

Just like the Medicine Buddha, Tzu Chi’s medical volunteers treat the whole person, not just the disease. Even though millions more Americans are now covered by medical insurance, many still lack vision and dental coverage, or have difficulty accessing healthcare due to distance, work schedule, or lack of transportation. Tzu Chi overcomes these barriers through mobile clinics, regular medical outreaches, and multi-day clinics.

Believing that tomorrow’s leaders should have strong morals as well as academic knowledge, Tzu Chi instills positive values from an early age. At Tzu Chi’s accredited preschools, kindergartens and elementary schools, as well as two dozen bilingual weekend academies, students are provided opportunities to develop both wisdom and character. Tzu Chi volunteers also offer regular character education lessons at several public elementary schools.

In this media saturated era, people often are lost in manufactured sensational news, and pursuing insatiable desires. As a foundation, Tzu Chi strives to be the cornerstone of a society where positive and inspirational news and messages transform people’s lives, strengthening families and communities. In addition, Tzu Chi is also an active advocate of ethical eating and promotes sustainable living. By cleaning parks, beaches and streets, as well as promoting a zero-waste environmental lifestyle, we hope to encourage everyone to love and cherish our Mother Earth. As of the end of 2018, we operate 16 recycling stations in the United States.

Tzu Chi has a network of community volunteers who provide services and care for local community residents. The aim is to draw the relationship between volunteers closer, expedite news circulation, promote cooperation, and form a community network as part of which members can grow, increasing their professionalism while elevating their volunteering spirit. Tzu Chi is always looking for more community volunteers to join its efforts to spread the seeds of love.

Tzu Chi has a global web of volunteers who can be mobilized very quickly after disaster strikes. Many charity organizations are often amazed at the speed with which Tzu Chi volunteers arrive at the disaster area, ready to assess the damage and prepare for relief work. Tzu Chi insists on delivering aid and supplies directly to disaster survivors, which its volunteers do with both hands and a deep bow. Their true love, care and respect toward disaster survivors, and their gratitude for being able to practice selfless giving, often move relief recipients to become local Tzu Chi volunteers.

Since 1992, Tzu Chi has been actively involved in organ and bone marrow donation, in an effort to encourage more Asians to become organ donors. On March 24, 2011, Tzu Chi signed a Memorandum of Understanding with the Association of Organ Procurement Organizations (AOPO) in El Monte, California, becoming cooperating partners in promoting cornea, organ and tissue donation in Asian communities throughout the United States.
Family Support Services

Family services include short-term and long-term support. Tzu Chi volunteers assist families in need in the United States annually. Assistance includes aid for charity cases, the provision of hot meals, winter care distributions, scholarships, happy campus programs, mobile and permanent food pantries, and free tax filing services for qualifying families. Among them, some families have been cared for continuously for more than a decade.

Charity Cases

$179,364 distributed to short or long term care recipients by 5,491 volunteer counts visited 2,388 households, 4,111 individuals.

Any number of factors can suddenly plunge a family into tough economic times, including loss of employment, illness, family troubles, or disaster. Regardless of the cause, volunteers pay personal visits to families in need to understand their particular circumstances, and to determine whether short or long-term cash relief is needed.

Birds have nests; people have homes. If family members live far apart, how can they have a happy family life?

—Jing Si Aphorism by Master Cheng Yen
Tzu Chi volunteers provide free tax filing services for both federal and state income tax returns to taxpayers with $66,000 income or less through nine different sites, plus 835 individuals filed online at MyFreeTaxes.org across the nation. During the 2018 tax season, a total of 3,138 individuals had successfully filed their income tax returns through Tzu Chi’s Volunteer Income Tax Assistance (VITA) service.

VITA
Volunteer Income Tax Assistance

3,138 Individual Income Taxes filed by 10,708 Volunteer Hours.

In the United States currently, 1 in 8 people struggle with hunger. Working families across America face countless situations that can result in food insecurity and hunger. Such as, lay-offs at work, unexpected car maintenance, or an accident on the job can suddenly force a family to choose between buying food and paying bills.

We partnered with food banks and school districts to offer mobile food pantry services across America, focusing on underprivileged and underserved communities, families and groups, and helping those who suffer due to poverty, hunger and homelessness in a variety of ways. To fight hunger throughout Southern California, our Mobile Food Pantry travels on a weekly and on an ad hoc basis, serving the most impoverished communities. With two 22-foot trucks carrying up to 20,000 pounds of fresh produce and wholesome food, we can serve up to 500 families per distribution. Each family receives enough food to supply a week’s worth of meals.

In 2018, the program helped families in need across America, benefited over 98,000 people.

Food Pantry and Mobile Food Pantry

98,574 Beneficiary Counts
6,743 Volunteer Counts
43,632 Hot Meals served to homeless people, hospitalized children, seniors and parolees by 6,591 volunteer counts.

Winter Care Distribution

- 6,969 Households
- 9,888 Individuals
- $10,350 in Cash Cards
- 1,313 Eco-Blankets
- 847 Eco-Scarves
- 585 Backpacks
- 1,537 Volunteer Counts

As the year marches into the winter season, Tzu Chi will begin its annual winter care program. Tzu Chi volunteers enter schools, communities and low-income families to give them our love and compassion. During the 2018 winter season, we reached out to 6,969 families with cash cards, eco-blankets and scarves, backpacks and more.

*The programs serve low-income families, homeless individuals, seniors and parolees.
Scholarships

- 1,170 Volunteer Counts
- 4,861 Volunteer Hours
- 224 Students
- $189,750 Scholarships

Helping students pursue their dreams; our need based $1,000 scholarship awards assist underprivileged college bound high school graduates and returning undergraduates.

HappyCampus

All students deserve an excellent education, which thrives on strong community support. That is why Tzu Chi established the Happy Campus Program. Day after day, students in need receive tutoring, healthy meals, school supplies, uniforms and mentoring services. This is delivered with genuine smiles and infectious enthusiasm.

- 39,369 Individuals benefit from Food Packs, School Supplies or Tutoring by 6,770 Volunteer Counts at 35 Schools in 9 States.
Natural disasters leave death and destruction in their wake. But Tzu Chi volunteers follow quickly behind, providing compassionate care to those impacted by providing cash cards, eco-blankets and daily necessities to help survivors through the initial period of grief and uncertainty.

In 2018, Tzu Chi brought relief to Camp Fire evacuees by providing an unprecedented $4,261,252 in disaster aid benefiting 7,945 families, comprising 18,836 residents. When the Carr Fire ravaged California, we were quickly there to help thousands of evacuees with the distribution of $315,100 in financial aid, helping families rise from the ashes. After the destructive Woolsey wildfire burned close to 97,000 acres of land in Los Angeles and Ventura Counties, we held distribution events and serviced 387 households with $190,300 of financial aid. In Florida, we provided $376,000 aiding 2,131 residents after Hurricane Michael struck.

USA Disaster Relief Distribution

- **11,454 Cash Cards** = Total of **$6,136,516**
- **8,164 Eco-Blankets**
- **1,770 Eco-Scarves**
- **79 Instant Rice**
- **828 Flash Lights**

Benefiting **11,503 Households**, **28,452 Individuals**, **2,751 Volunteer Counts**.
The deadliest and most destructive wildfire in California state history erupted northeast of Chico on November 8, 2018, and within minutes engulfed the entire community. With little to no warning, residents fled their homes with only the clothes on their backs, leaving homes and memories to the flames. More than a week later, the blaze continued to burn taking lives, rendering hundreds missing, and destroying more than 18,800 structures. Recovery is expected to take years, with billions in recovery costs.

Since November 9, 2018, Tzu Chi Relief has mobilized a team of 1,705 volunteers that have distributed a total of 4,880 eco-blankets, 7,910 cash cards — a grand total of $4,261,252 in emergency relief aid and emotional support for 7,945 households, 18,836 individuals in 2018.

The Camp Fire will go down in history as one of the worst natural disasters to hit California. We have witnessed many unsung heroes and heard many untold stories. And their struggles do not end here. The road to recovery following a natural disaster of this scale and intensity leaves wounds that take years to heal. The Tzu Chi family is here for survivors at every step along this difficult path to recovery.
Since the devastating earthquake that struck near Port-au-Prince on January 12, 2010, Tzu Chi has never left the side of the Haitian people. After the opening of our Camp Warehouse, our rice distributions in Port-au-Prince, Haiti, in 2018 provided 1,380 tons of rice to 276,000 Haitians. Throughout this charity mission in Haiti, we witnessed the true resilience and strength of heart that the people of Haiti possess. However, hunger is still a prevalent issue for many and especially for students. By providing our rice distributions and sincere support, we can strive to empower those who need a helping hand, and endeavor to ensure students can succeed.

Since the West African Ebola outbreak in 2014, nearly 30,000 were infected, and more than 11,000 killed by the deadly disease, with more infected in Sierra Leone than in any other country. Tzu Chi USA responded to this crisis and collaborated with Healy International Relief Foundation, Caritas Freetown and Lanyi Foundation to provide aid to West Africa. In 2018, Tzu Chi’s relief and aid continues, resulting in distribution of 60,000 bags of rice, benefiting 52,958 people.
We provide free medical, dental and vision care for those in need locally and internationally. The health care services are offered by medical professional and logistical volunteers from Tzu Chi International Medical Association (TIMA). Between 1993 and 2018, we offered medical services to over 609,000 underprivileged or underserved individuals across the nation. We also operate seven mobile clinics that serve low-income, uninsured or underinsured patients and those who lack access to ongoing medical care throughout California.

To be peaceful and serene always, faithfully fulfill your duties and keep the mind pure and undefiled.
—Jing Si Aphorism by Master Cheng Yen

Community Clinics

Patient Visits at Permanent Clinics

- **12,164** Medical
- **5,654** Dental
- **7,216** Acupuncture
- **51** Vision
- **67** BCEDP (Breast Cancer Early Detection Program)

Tzu Chi Medical Foundation operates three community clinics in Southern California, which are located in Alhambra, South El Monte, and Wilmington. Plus, 30 wellness classes held nationwide and 20 community health days benefited 3,316 residents; services include primary medical care, vision care, dental care, acupuncture, pediatrics, mental health care and wellness programs. Our health professionals deliver quality medical care with routine checkups, internal medicine, immunization, mammograms, vision checkups, minor surgeries, nutrition consultations and prescription drugs. We provide patient-centered medical care with compassion to the general public, medically underserved communities and vulnerable populations regardless of religion, age, gender, ethnicity and socioeconomic status.
Mobile Outreaches

Tzu Chi’s seven mobile clinics offer comprehensive medical, dental, vision and cancer screening services to patients who have no insurance or no access to ongoing medical care; the majority of whom have a family income below 200% of the federal poverty level. Tzu Chi’s three dental, two vision, one medical and one prostate cancer screening mobile clinics serve migrant farm workers, homeless individuals, the working poor, uninsured students and others with barriers to medical care throughout California.

7 Mobile Vans
3 Dental
2 Vision
1 Medical
1 Prostate Cancer Screening

2,431 Medical Services
5,537 Vision Services
2,882 Dental Services
1,313 Acupuncture Services
1,880 Medical Professionals
4,664 Volunteers
263 Outreaches
Since first partnering with Remote Area Medical (RAM) on an eight-day clinic event in 2009, Tzu Chi has regularly collaborated with other organizations to hold multi-day medical outreach events that serve many patients in need. In 2018, 154 Tzu Chi volunteers and 36 medical professionals participated in the annual Healthy Fresno event in California, which benefited 553 patients.

**Healthy Fresno**

- **553 Services Provided**
- **154 Volunteers**
- **36 Medical Professionals**

**TIMA Offices**

- **Alhambra, TIMA Branch**
  - 1008 S. Garfield Ave.
  - Alhambra, CA 91801
  - Tel: 626-427-9598
- **Orange County, TIMA Branch**
  - 22911 Mill Creek Dr.
  - Laguna Hills, CA 92653
  - Tel: 949-916-4488
- **Las Vegas, TIMA Branch**
  - 2590 S Lindell Rd.
  - Las Vegas, NV 89146
  - Tel: 702-880-5552
- **Phoenix, TIMA Branch**
  - 2145 W Elliot Rd.
  - Chandler, AZ 85224
  - Tel: 480-838-6556
- **Northbridge, TIMA Branch**
  - 8963 Reseda Blvd.
  - Northridge, CA 91324
  - Tel: 809-447-7799
- **Honolulu, TIMA Branch**
  - 1238 Wilhelmina Rise
  - Honolulu, HI 96816
  - Tel: 808-737-8885
- **Midwest Darien, TIMA Branch**
  - 1430 Plainfield Rd.
  - Darien, IL 60561
  - Tel: 630-946-6601
- **Northwest Darien, TIMA Branch**
  - 137-77 Northern Blvd.
  - Flushind, NY 11354
  - Tel: 718-460-4590
- **Northeast Long Island TIMA Branch**
  - 60 E Williston Ave.
  - East Williston, NY 11596
  - Tel: 516-873-6888
- **Northeast Boston, TIMA Branch**
  - 15 Summer St.
  - Newton, MA 02464
  - Tel: 617-762-0569
- **Mid Atlantic New Jersey TIMA Branch**
  - 150 Commerce Rd.
  - Cedar Grove, NJ 07009
  - Tel: 973-857-8666
- **Northwest Reno, TIMA Branch**
  - 3898 N Ann Ave.
  - Fresno, CA 93727
  - Tel: 559-291-8800
- **Northwest Sacramento, TIMA Branch**
  - 3401 Freeport Blvd.
  - Sacramento, CA 95818
  - Tel: 916-441-3668
- **Northwest San Francisco, TIMA Branch**
  - 2901 Irving St.
  - San Francisco, CA 94122
  - Tel: 415-682-0566
- **Northwest Modesto, TIMA Branch**
  - 1100 Carver Rd. J
  - Modesto, CA 95350
  - Tel: 209-529-2625
- **Central Dallas, TIMA Branch**
  - 534 W Belt Line Rd.
  - Richardson, 75080
  - Tel: 972-680-8869
- **Southeast Atlanta, TIMA Branch**
  - 2000 Clearview Ave.
  - Atlanta, GA 30340
  - Tel: 770-458-1000
- **Northeast New York, TIMA Branch**
  - 137-77 Northern Blvd.
  - Flushind, NY 11354
  - Tel: 718-460-4590
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大量的7.1级地震于2017年9月19日袭击了位于墨西哥中部的普埃布拉和莫雷洛斯州，以及墨西哥城地区。除了生命的丧失，许多建筑物倒塌或被破坏，需要进行大规模的修复，而企业也因此受到影响，使生计中断，所有这些都使许多家庭处于困境。在2017年12月，慈济提供了六次大规模的救灾物质援助和医疗援助。

在2017年墨西哥地震后，慈济国际医疗协会（TIMA）重返墨西哥乔鲁特拉和乔奇米尔科，为幸存者提供支持，以解决其最大的需求（医疗）。此外，我们特色牙科援助工作为那些因长期难以忍受的牙痛而长期以来感到痛苦的人带来了解脱。医疗专业人员进行了拔牙和其它服务，以最大关爱和关怀提供有价值的建议。然而，灾难留下的伤口很难治愈，继续影响受其影响的人们，不断承受着压力和悲伤。我们通过提供全面的关爱和情感支持，正在改变生活状况。

慈济的使命在于通过提供全面的关爱和情感支持，使世界变得更美好。慈济美国认为在灾难后采取全面的恢复方法是至关重要的。我们自豪地分享，我们在2018年成功举办了四次医疗服务活动，感谢慈济墨西哥的志愿者和TIMA的工作人员。医生、牙医、理疗师和针灸师在现场，为11100多人提供质量的关爱和情感支持，他们都还在恢复中，从2017年墨西哥地震中恢复中。

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**2018国际医疗服务**

**墨西哥医疗援助**

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慈济美国相信在灾难后采取全面的恢复方法。我们自豪地分享，我们在2018年成功举办了四次医疗服务活动，感谢慈济墨西哥的志愿者和蒂玛（TIMA）的工作人员。医生、牙医、理疗师和针灸师在现场，为11100多人提供质量的关爱和情感支持，他们都还在恢复中，从2017年墨西哥地震中恢复中。

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**各部门受益人数**

- 针灸及理疗：1826
- 牙科护理：806
- 医疗护理：5225
- 药房：1846
- 理发：183
- 视力护理：26
- 健康研讨会：856
- 口腔健康研讨会：333

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慈济美国相信在灾难后采取全面的恢复方法。我们自豪地分享，我们在2018年成功举办了四次医疗服务活动，感谢慈济墨西哥的志愿者和蒂玛（TIMA）的工作人员。医生、牙医、理疗师和针灸师在现场，为11100多人提供质量的关爱和情感支持，他们都还在恢复中，从2017年墨西哥地震中恢复中。
Tzu Chi’s education mission emphasizes “loving-kindness, compassion, joy and equanimity,” which are the “Four Immeasurables” according to Buddhist teachings. Tzu Chi Education Foundation aims to promote character education in the United States, emphasizing the values of gratitude, respect and love.

Do not underestimate yourself; everyone has unlimited potential.
—Jing Si Aphorism by Master Cheng Yen

To equip young people for success and pave the way to a brighter future, Tzu Chi provides students with bilingual education and a strong moral foundation at four preschools and two elementary schools. The schools, located in Southern California and Texas, offer high quality academic curriculums in both English and Mandarin Chinese, in a nurturing environment based on principles of gratitude, respect and love.

<table>
<thead>
<tr>
<th>Preschools &amp; Elementary Schools</th>
</tr>
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<tbody>
<tr>
<td><strong>4 Preschools:</strong></td>
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<tr>
<td>Monrovia, CA</td>
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<tr>
<td>Dallas, TX</td>
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<table>
<thead>
<tr>
<th>Schools</th>
<th>Teachers</th>
<th>Students</th>
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</thead>
<tbody>
<tr>
<td>2011</td>
<td>25</td>
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<td>23</td>
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<tr>
<td>2018</td>
<td>43</td>
<td>24</td>
</tr>
</tbody>
</table>

Do not underestimate yourself; everyone has unlimited potential.
Setting themselves apart from other weekend Chinese schools, Tzu Chi Academies not only instruct students in Chinese language and culture, but also focus on character development with frequent opportunities to do good deeds. The first school opened in 1994; there are now 24 Academies spread across 14 states, as well as 10 Junior Academies and Children’s Learning Classes. Each school gives students a weekly opportunity to nurture their hearts and minds while developing kindness, compassion, joy and giving.

<table>
<thead>
<tr>
<th>School</th>
<th>States</th>
<th>Students</th>
<th>Teachers</th>
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</thead>
<tbody>
<tr>
<td>2018</td>
<td>19</td>
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<tr>
<td>2011</td>
<td>12</td>
<td>463</td>
<td>469</td>
</tr>
</tbody>
</table>

Helping children build a strong moral foundation through effective character education is more important than ever before, but increasingly unlikely to be found in most public schools. Since 2006, Tzu Chi has partnered with schools in low-income communities to provide curriculum focused on the virtues of respect, responsibility, gratitude, giving, compassion, courage, contentment, emotional management, filial piety and tolerance. In 2018, these lessons reached more than 1,200 students with over 10,000 encounters at five elementary schools.

Character Education

Helping children build a strong moral foundation through effective character education is more important than ever before, but increasingly unlikely to be found in most public schools. Since 2006, Tzu Chi has partnered with schools in low-income communities to provide curriculum focused on the virtues of respect, responsibility, gratitude, giving, compassion, courage, contentment, emotional management, filial piety and tolerance. In 2018, these lessons reached more than 1,200 students with over 10,000 encounters at five elementary schools.
The teenage years are a key stage of development, so it’s vital that positive values and a love of service are instilled in young people at this early age. In 16 local chapters of the Tzu Chi Youth Association (Tzu Shao), high school students meet at least twice a month to learn the compassionate spirit of Tzu Chi and apply it through service learning projects led by the students themselves.

Learning does not end when one becomes an adult; education is a lifelong endeavor. Today, Tzu Chi offers dozens of continuing education classes at 23 locations in eight states, where community members are invited to learn various practical life skills, as well as techniques for caring for body, mind and spirit. Through these courses, participants enrich their lives and form lasting friendships.
Humanistic Culture

Be careful and mindful when dealing with others, but do not be narrow-minded.

— Jing Si Aphorism by Master Cheng Yen

Humanistic Culture is at the heart of Tzu Chi’s vision and mission, and constitutes the essence of Tzu Chi volunteers’ experiences. The mission of humanistic culture takes on the responsibility of communicating the spirit and core values of Tzu Chi, promoting humanistic values as well as documenting the footprints of love and compassion. These tasks are accomplished through publications, websites, and translations.

Publications

The “Tzu Chi World U.S.A.” magazine (in Chinese) covers Tzu Chi activities throughout the United States, with touching stories about the experiences of our volunteers, and how they practice the principles and spirit of Tzu Chi, following the guidance of its founder, Dharma Master Cheng Yen. In several cities, articles from the magazine were published in local newspapers to tell the story of Tzu Chi. The English language “Tzu Chi USA Journal” has become an important gateway to Tzu Chi news for non-Chinese readers. The Spanish language journal, “Tzu Chi en Español,” plays a significant role during our events, helping readers understand the work of Tzu Chi volunteers, and how they put compassion in action. Plus, to better serve multicultural communities, Tzu Chi USA has formed a network of translation volunteers across the nation. They diligently translate volunteers’ touching stories and news into English, Spanish, and Chinese, helping Tzu Chi’s spirit reach more readers.
Tzu Chi USA launched its official English website at www.tzuchi.us, reporting on Tzu Chi news and events from across the nation, throughout Central and South America, as well as the Caribbean and Pacific Islands. The website also contains special reports, short films, videos and blogs. It is also accessible through Facebook, YouTube, Twitter and Instagram. Tzu Chi Medical Foundation also has a website – www.tzuchimedical.us – as does Tzu Chi Education Foundation – www.tzuchieducation.us. All our websites are there to serve the needs of the community, 24/7.

Our Philosophy

Jing Si means “still thought” in Mandarin and the two Chinese characters that build the concept invite contemplation. The character for “Jing” combines “tranquil as green mountains” and “competing with no one,” reminding us to be immovable in our inner peace. It also contains an environmental message, that of protecting the earth and the purity of nature. The character for “Si” combines “field of blessings” and “cultivated by the heart,” calling on us to awaken and continuously develop our innate goodness.

Each Jing Si eco-friendly product carries a spiritual and environmental message in how it was made and the materials that were used.

www.jingsi.shop
The wise words of Tzu Chi’s founder Dharma Master Cheng Yen – especially collected in Jing Si Aphorisms and other books – have long provided inspiration and guidance to countless people around the world. As prison and jail inmates are in especially great need of companionship and encouragement, volunteers expanded previous inmate support programs to begin a nationwide book donation and pen pal program in late 2013. As of the end of 2018, 720 inmates have written to Tzu Chi volunteers from 39 states.

Inspiration for Inmates

Ethical Eating Day

January 11 is a compassion and faith-based movement initiated by Tzu Chi, to help combat climate change through a vegetarian diet, one that is both sustainable and ethical.

There are 1,377,866 total pledges globally.

1,130 Books Donated
1,999 Periodicals
1,571 Letters Received
133 Letters Sent
$377 Donations Received from Inmates
47 Stamps

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Jing Si Instant Rice was developed from Master Cheng Yen’s compassionate wish for disaster survivors to have food to eat even when gas and electricity are unavailable. The Jing Si Abode nuns started developing rice that is ready to eat after soaking it in hot or cold water. Widely used in disaster relief distributions, Jing Si Instant Rice is also popular among mountain climbers for its light-weight and easy preparation. When Hurricane Sandy struck in late 2012, there were only 10 cases of Jing Si Instant Rice packs available in the United States. As preparedness for emergencies is relatively important, volunteers stock this product at home and in offices. Jing Si Instant Rice packs are available online – www.jingsi.shop and also available at 40 Jing Si Bookstores across the nation.

Enjoy for Meals; Stock for Emergency
Tzu Chi volunteers dedicate themselves to serving communities in need by providing compassion and care to those suffering due to poverty, homelessness and hunger. In neighborhoods nationwide, volunteers regularly visit nursing homes, senior centers, homeless shelters and other institutions, and provide distributions of food, clothing and blankets throughout the community.

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Environmental protection is an important initiative of Tzu Chi, and it is a part of Tzu Chi volunteers’ daily life. Besides actively promoting and engaging in recycling work, volunteers regularly participate in activities such as street sweeping, park cleaning, and adopting a park or beach. Working with local community residents, Tzu Chi volunteers engage and motivate others and put in motion a cycle of love and kindness.

Tzu Chi “Recycling Stations” in USA:

<table>
<thead>
<tr>
<th>Region</th>
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<tbody>
<tr>
<td>5 National Headquarters</td>
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<tr>
<td>7 Northwest Region</td>
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<tr>
<td>1 Pacific Islands Region</td>
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<tr>
<td>3 Greater Washington D.C. Region</td>
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The Buddhist Tzu Chi Foundation operates on an international level and has representation in the global community, where NGOs and INGOs collaborate to share resources, experiences and expertise. Tzu Chi brings its organizational, programmatic and spiritual missions onto the global stage, showcasing the spirit, innovation and experiences of its volunteers. Giving a voice to the volunteers will not only expand the reach, influence and recognition of Tzu Chi, but will also develop relationships and partnerships with other local, national and international humanitarian actors and organizations, strengthening Tzu Chi’s operational capacities while spreading and cultivating the seeds of love.

Tzu Chi in the NGO Community

In 2018, Tzu Chi participated in or contributed to the following events through exhibits, panel discussions and side events:

- ECOSOC Youth Forum
- Commission for Social Development (CSocD)
- Commission on the Status of Women (CSW62)
- International Day of Happiness
- National Voluntary Organizations Active in Disaster (NVOAD)
- InterAction
- US Climate Action Network (USCAN)
- High-Level Political Forum (HLPF)
- International Day of Education for Global Citizenship
- Partnership Day by FEMA
- Youth Assembly
- 67th UN DPI / NGO Conference
- Global Climate Action Summit
- The Parliament of the World’s Religions (PWR)
- United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP) Asia-Pacific Day for the Ocean
- 24th Conference of the Parties to the United Nations Framework Convention on Climate Change (COP24)
In Buddhism, death is seen not as the end, but as one stage in the cycle of life, one step on the path to rebirth. Yet even with this knowledge, those who are dying may feel pain and anguish, and pain is felt no less deeply by their friends and family. To help calm the hearts of both the dying and their loved ones, Tzu Chi volunteers often take turns chanting the Buddha’s name for the dying or the deceased as a way to bring comfort and consolation. Volunteers then attend the memorial service to offer their love, companionship and support to family and friends in their time of need.

Chanting & Memorial Services

209 Chanting & Memorial Services

3,763 Volunteers

Senior homes and centers for individuals with physical and mental disabilities can be a blessing for residents and their families. Yet, at the same time, residents can come to feel detached from friends and family, and isolated from the outside world. Tzu Chi volunteers of all ages regularly visit such facilities across the country - including nursing homes, medical facilities, shelters and special needs facilities - to share music, games and companionship, reminding residents that they are loved and cared for.

Community Care Services
THANK YOU to Our Partners & Sponsors

100% College Prep Institute (San Francisco)
19th Ave Nursing Home
99 Ranch Market (Sacramento)
AA Realty Company
AA Restaurant Equipment
ABC-1 31 Terrestrial TV (ABC Owned)
Television Station
Action Food Pantry
AFC TRADING WHOLESALE INC.
AgelWell New York
Alameda County Community Food Bank
Alhambra Public Library
Alhambra Unified School District
Alhambra Public Library
Anaheim Library
Anaheim Library
Anaheim Library
Anaheim Public Library
Anaheim Public Library - Canyon Hills Branch Library
Anna Erika Assisted Living, NY
Arcadia Library
Ald Corporation
Asian American Donor Program, NY
Asian American Drug Abuse Program
Asian Chamber of Commerce
Asian Pacific Diabetes Coalition
Asian Pacific Women’s Center
Asian Pacific Women’s Center
Asian Youth Center
Asians for Miracle Marrow Matches (A3M)
ASUS Computer International
Athens Services
Atlantic Adult Day Health Care
Auto-As Service
Baldwin Oaks Senior Citizens Apartments
Barack Obama Male Leadership Academy
Be Leaf Corp
Be the Match
Bearwerth School District
Bellarine Children’s Clinic
Bellaken Garden Shl Bed Nursing
Bellevue School
Bergeron Health Care Center
Bergeron Health Care Center
Berkeley Food and Housing Project
Berkley Shelter Berkeley, CA
Bethlehem Haven Women’s Shelter
Bliss & Wisdom Foundation of North America/ Los Angeles
Blue Shield of California
BMAGIC San Francisco
Boys & Girls Club of San Gabriel Valley
Boys & Girls Club of Santa Ana
Bret Harte Elementary School
Briarleaf Nursing and Convalescent Center, Doylestown, PA
Broad Acres Elementary School
Brookside Senior Living Solutions
Buddhism’s Light International Association
Buddhist Catholic Dialogue
Buddhist Fellowship Info
Bureau of Population, Refugees, and Migration (PRM)
CA Assembly 45th District
Cal Poly Library
California State Polytechnic University, Pomona
California State University, Fullerton
California State University, Fullerton - Community Engagement Program
California State University, School of Social Work
Calhoun Nursing Center
CalViva Health
Calden Catholic Soup Kitchen
Care Harbor
Cantian Freestown
Cathay Bank
Cathedral Kitchen
Catholic Charities
Catholic Charities Diocese of Juliet
Catholic Charities, Santa Rosa, CA
CCAP Learning Center
Cedar Ridge Cedar Grove Senior Citizens Housing
Center for the Pacific Asian Family (CPAF)
CenterLight Health System, NY
Central Unified School District
Cerritos Public Library
Ching Jim Lui
Chung Shing Tung Inc., MA
Charles B. Wang Community Health Center, NY
Charles Drew Elementary School
Charles Lee Elementary School
Chinatown Service Center
Chinese American Coalition for Compasionate Care
Chinese American Independent Practice Association (CAIPA)
Chinese American Nurses Association, NY
Chinese American Service League, Inc.
Chinese Association of Southern California
Christian Health Care Center
Church in the Round
Citrus Valley Health Partners
City of Dallas
City of Fort Worth
City of Fremont, CA
City of Garland
City of Hope
City of Moreno
City of Plano
City of Richardson
City of San Jose
City of Santa Rosa, Recreation and Parks, Santa Rosa, CA
City of Stockton Port (Stockton)
Claremont Interfaith Council
Clarion
Clark County Detention Center
Cliffside Health Care Center, NY
Collingswood Senior Home
Columbia University Medical Center, Department of Ophthalmology
Commission for Social Development (CSDC)
Commission for the Status of Women Forum (CSW)
Community Action Partnership of Orange County
Community Action Partnership of San Bernardino
Community Emergency Response Team
Community Food Bank (San Francisco, San Jose, East Palo Alto)
Community Food Bank of New Jersey
Community Food Bank of New Jersey - Southern Branch
Community Youth Center, SF
Concord Food Bank
Consulate of Mexico in San Bernardino
Contespoz School
Contra Costa County Parolee Education Program
Contra Costa County Substance Abuse Treatment & Recovery (STAR) Program
Cooper Institute
Cornerstone Community Outreach
Costa Mesa Fire & Rescue Community Education
County of Los Angeles Fire Department
Crown Mark
Crown Market Furniture
CSS
CSUSB Library
CVS Caremark
DAV/Arch Inc.
Dallas County VOAD
Dallas Independent School District
Daly City
Downtown Women’s Center
Duffy’s Manassas
East Central School District
East Los Angeles College
East Los Angeles Community College
East San Gabriel Valley Coalition for the Homeless
East Village Association
Eastern Middle School
Edmonton Local 21
Eldercare Health Care Center
El Cordobes sobre el Monte
El Monte City School District
El Monte City Community Center
El Monte/South El Monte Emergency Resources Association
Elmcrest Cancer Center
Eminence Lutheran Church
Emory University
Employee Health Systems Medical Group, Inc.
Environmental Council of Sacramento
Environmental Protection Agency, Region 9
Eskenazi Community Center Greenhaven Rehab and Skilled Nursing Care, Sacramento
Espláig Family Shelter
EverIn Enterprise Inc.
Excel Health Care Center
Eye-Q Vision Care
Facebook
Family Support Center, Santa Rosa, CA
Fang-Ru Jo
Father Hudson House (Elizabeth)
Father Joe’s Village
Federal Emergency/Magement Agency (FEMA)
Feeding America - San Bernardino and Riverside
FEMA
Firebaugh Unified School District
First Clinic
Flying Doctors
Folsom Fire Department
Food Bank for New York City, NY
Food Bank of South Jersey
Food Forward
In 1966, Dharma Master Cheng Yen, the founder of Tzu Chi, instructed her followers – 30 local housewives – to set aside a few cents (NT$0.50) of their grocery money in a bamboo coin bank every day. Their coins were later pooled together and used to help others in need.

Today, the spirit of the bamboo bank remains the heart and soul of Tzu Chi. Just as many drops of water come together to make a river, so too do small daily kind actions from many ordinary individuals come together to have an extraordinary impact on the world.

Tzu Chi’s Bamboo Bank Spirit

2018 Financial Highlights

**SUPPORT AND REVENUE:**

(USD/In Thousands)

- Contributions: 22,538 (82%)
- Fundraising Events: 1,595 (6%)
- Program Services & Tuition: 2,990 (11%)
- Other Income: 467 (2%)

**TOTAL SUPPORT AND REVENUE:** 27,590 (100%)

**EXPENSES:**

(USD/In Thousands)

- Charitable Services: 4,390 (15%)
- Family Services: 2,272 (8%)
- Education: 5,320 (18%)
- Humanistic Culture: 3,752 (12%)
- Disaster Relief: 13,535 (45%)
- Environmental Protection: 29 (0%)
- Community Services: 751 (2%)

**Support Services:**

- Management and General: 2,096 (88%)
- Fundraising Events: 283 (12%)

**TOTAL EXPENSES:** 32,428 (100%)

**Revenue by Source**

- Contributions: 81%
- Fundraising Events: 6%
- Program Services & Tuition: 11%
- Other Income: 2%

**Expenses by Category**

- Charitable Services: 93%
- Family Services: 15%
- Medical Services: 8%
- Education: 18%
- Humanistic Culture: 12%
- Disaster Relief: 45%
- Environmental Protection: 0%
- Community Services: 2%
- Support Services: 7%
Tzu Chi USA Locations

Besides our headquarters in San Dimas, CA, we operate across 8 regions and 57 offices in the US.